



VOICE CONNECT

INTEGRATED COMMUNICATION SPECIALISTS

SMS Desk 2.01.0000

User Guide

Issue 1.00 – 13 November 2007



ISV/Software Solutions



**INVESTORS
IN PEOPLE**



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1 Introduction

SMS Desk by Voice Connect Ltd. is a small application that enables you to send and receive SMS text messages directly from and to a computer that runs the Windows operating system and that has Internet access. It operates in a similar manner to an email client such as Microsoft Outlook or Outlook Express.

2 What you must know

You must know how to use the version of Windows, under which you run SMS Desk and know how to use an email client such as Microsoft Outlook or Outlook Express.

3 System Requirements

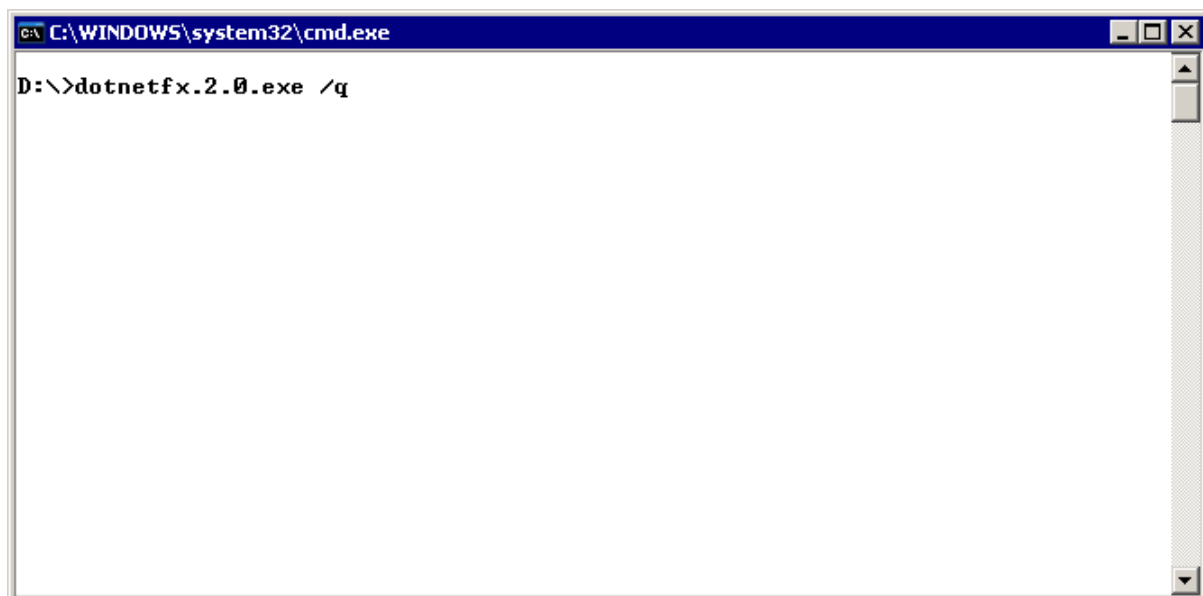
SMS Desk runs under Windows 2000, Windows XP and Windows Vista.

4 How to Install SMS Desk

- | | | |
|------------------|-----|--|
| IMPORTANT | (1) | You require ADMINISTRATOR rights to run the setup CD. |
| | (2) | The setup CD attempts to install Microsoft .NET Framework Version 2.0, which SMS Desk uses. If you have this version already installed on your computer, you can cancel this installation. |

Do the following procedure.

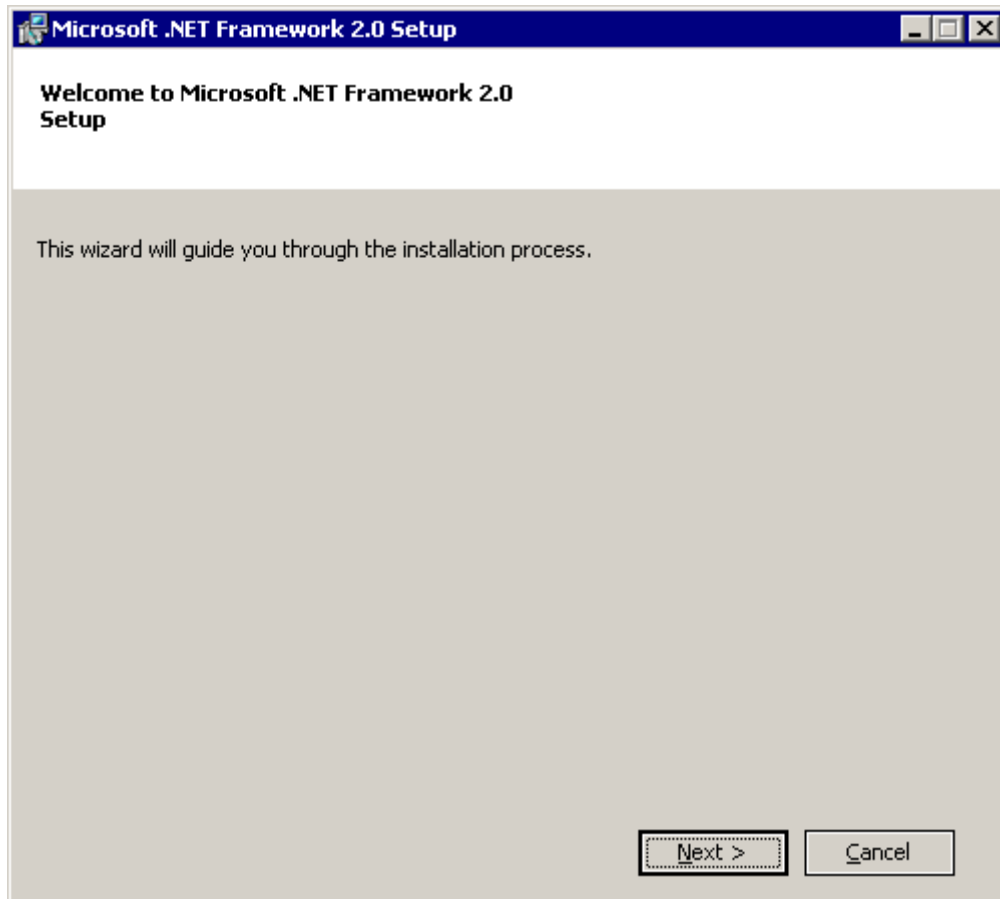
- (1) Insert the SMS Desk setup CD into the CD or DVD drive of your computer.
- (2) After a short delay it runs and displays the following command window.



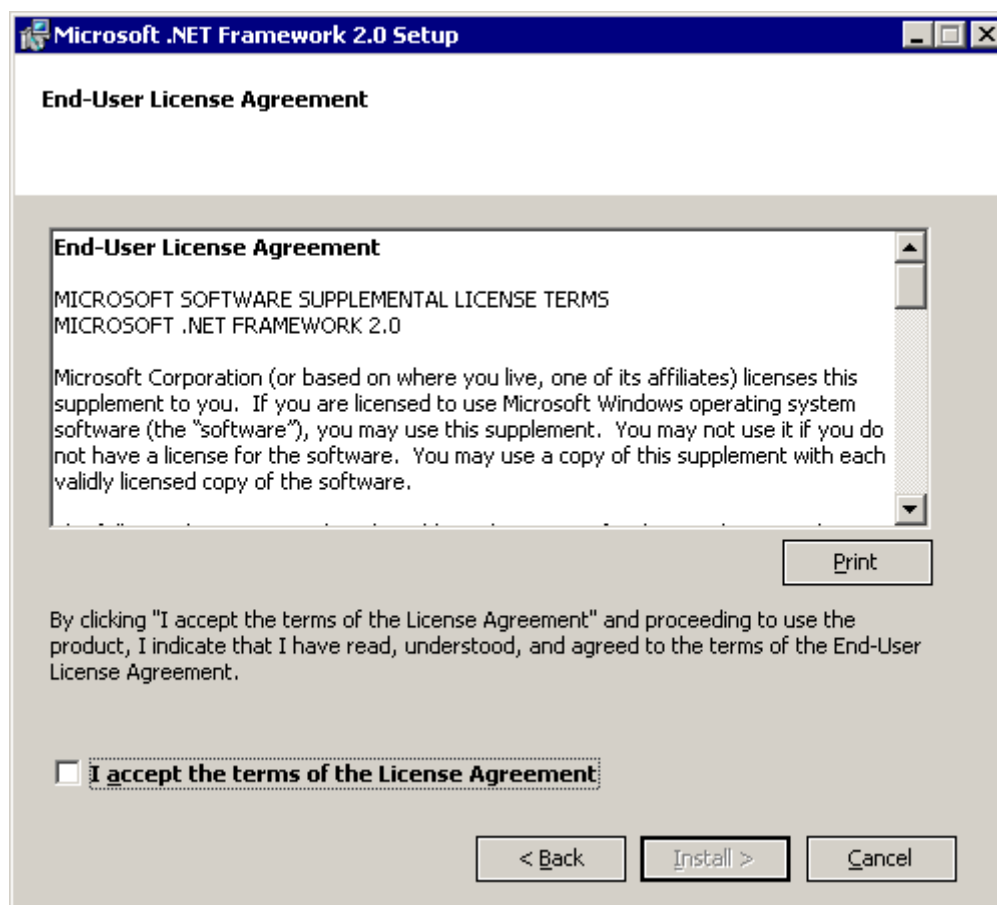
- (3) If your computer already has .NET Framework Version 2.0 installed, click the **Cancel** button and proceed from Step (4).

If your computer does not have .NET Framework Version 2.0 installed (or you do not know if your computer already has .NET Framework Version 2.0 installed), do the following procedure to install Microsoft .NET Framework Version 2.0.

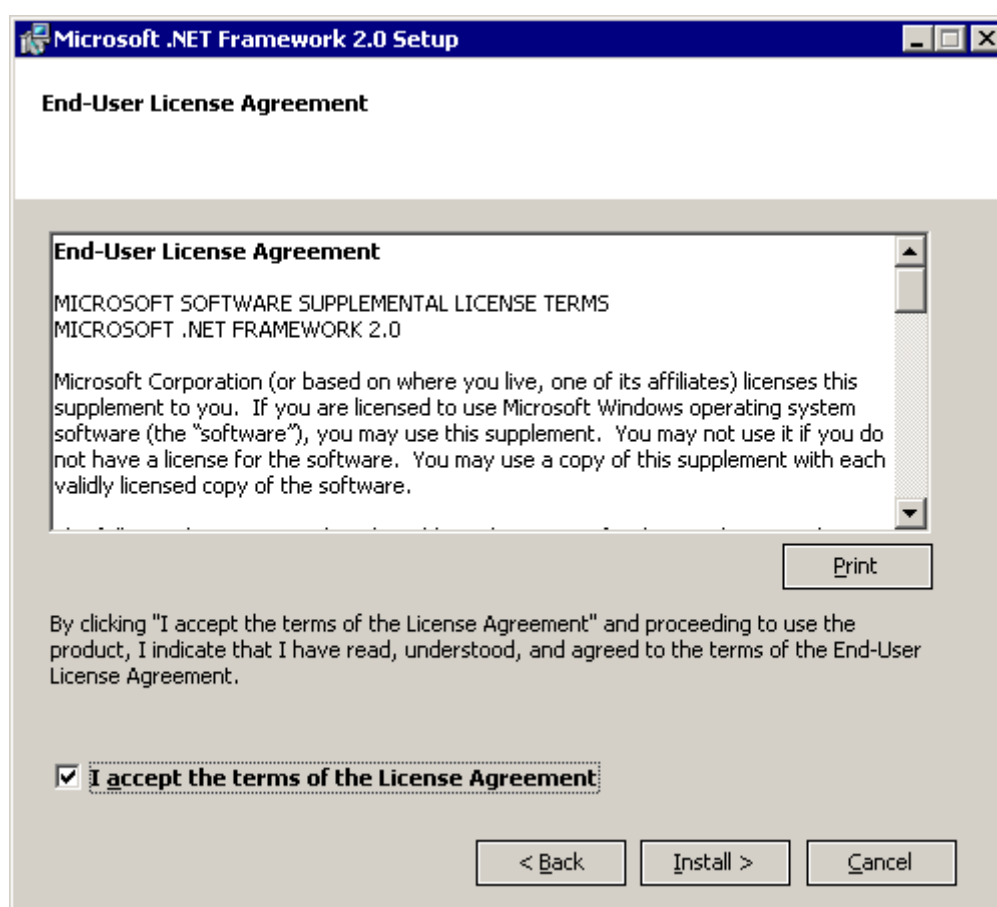
- (a) Click the **Next >** button.



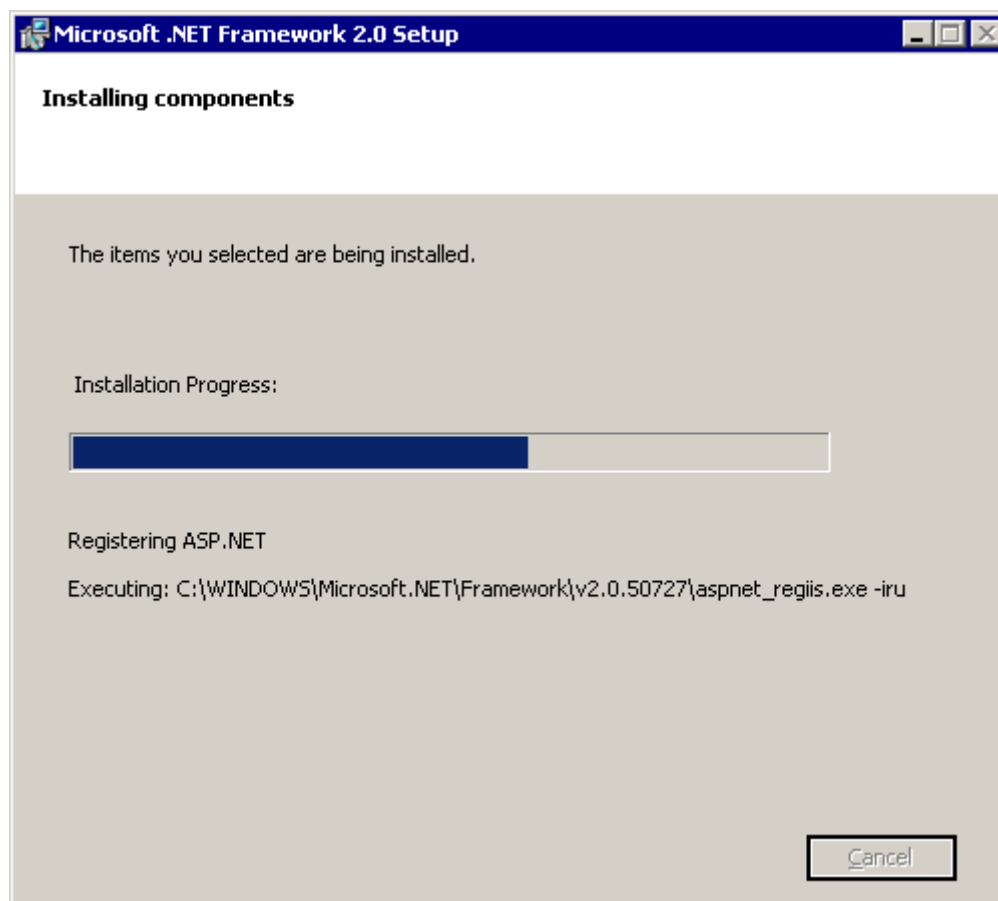
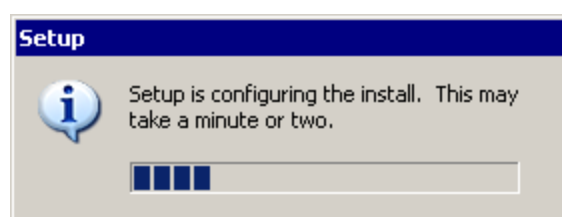
- (b) The .NET Framework Version 2.0 installer displays the following view. Select the **I accept the terms of the License Agreement** check box, so that it contains a tick.



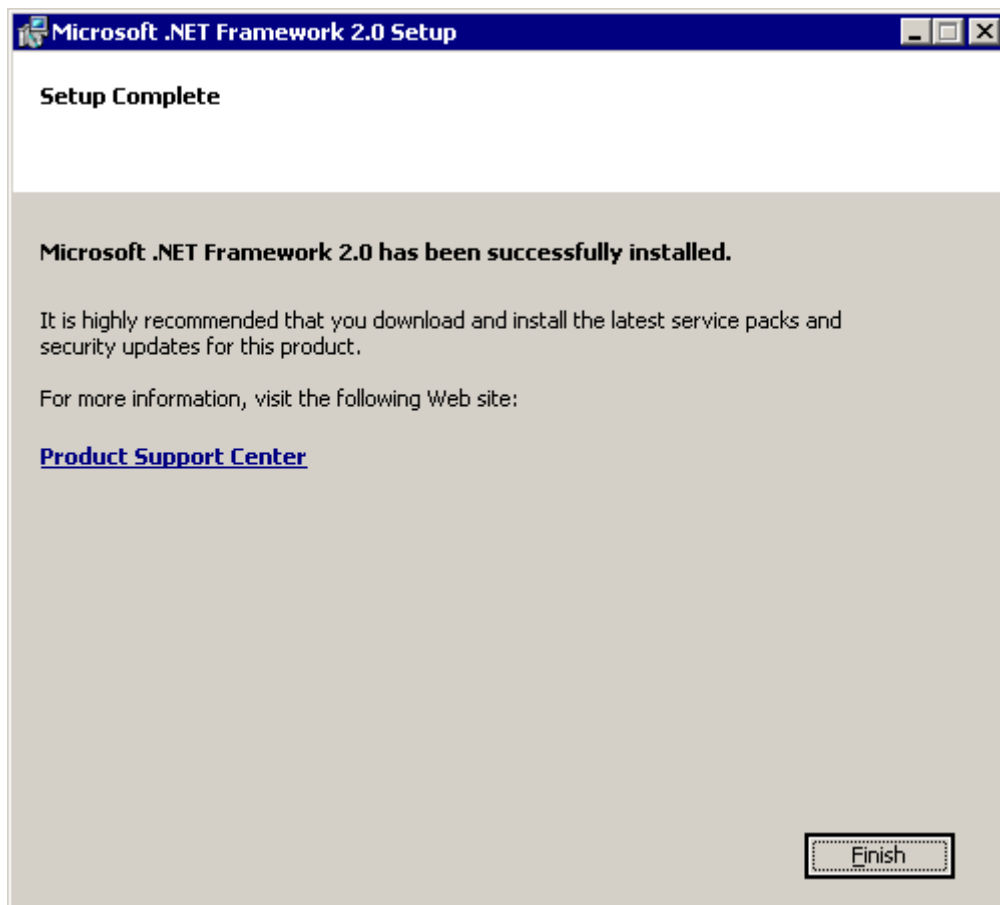
- (c) This enables the **Install >** button, which you click.



- (d) The .NET Framework Version 2.0 is installed.



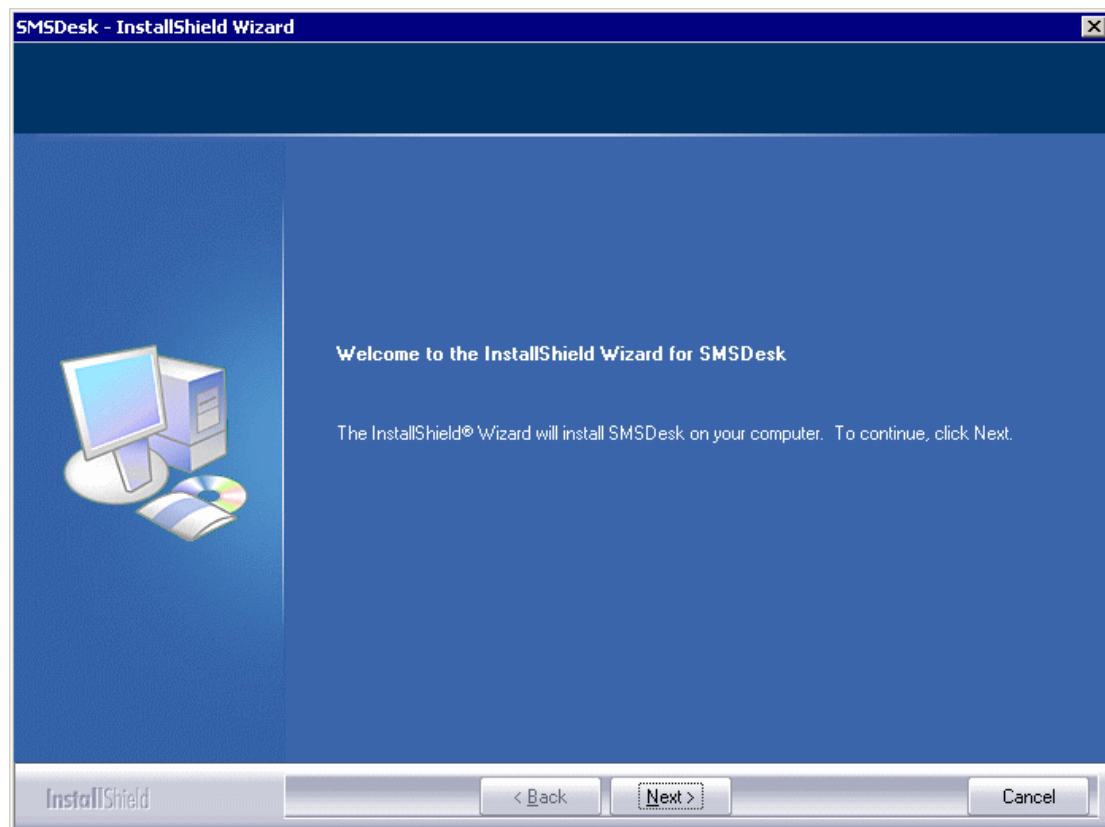
- (e) Click the **Finish** button.



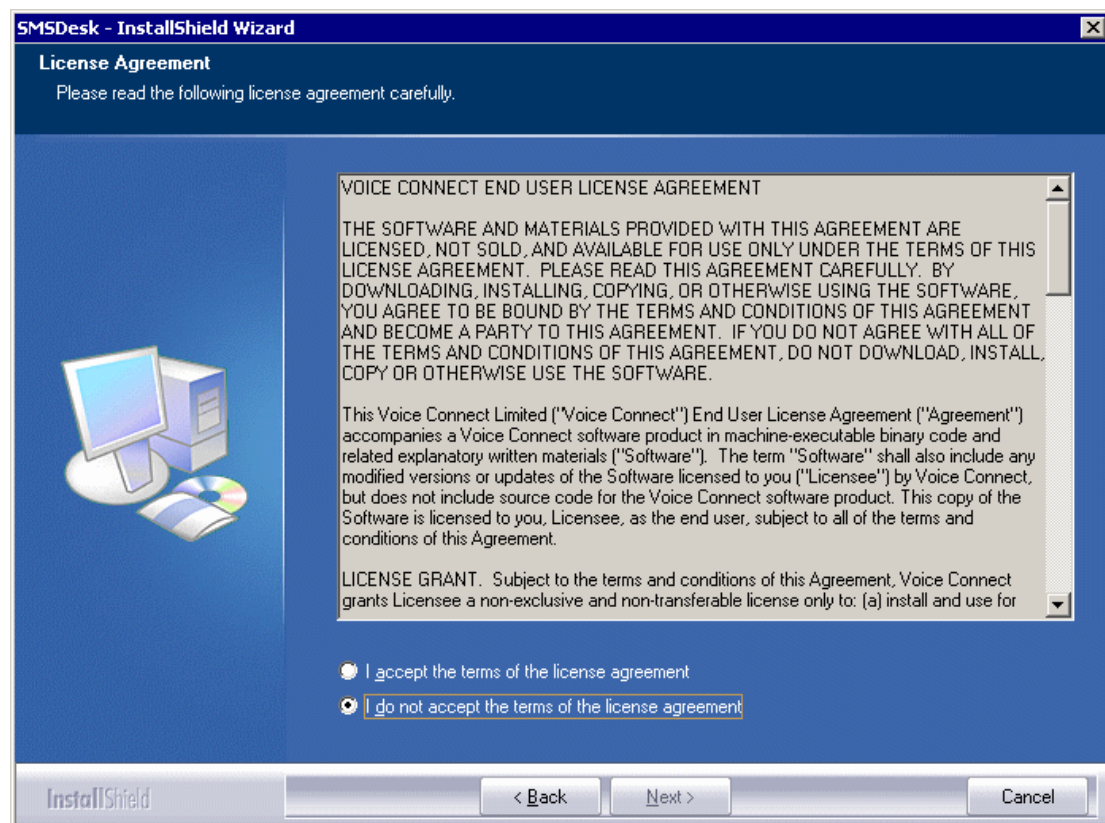
- (4) The command window then changes as it runs the SMS Desk installer.



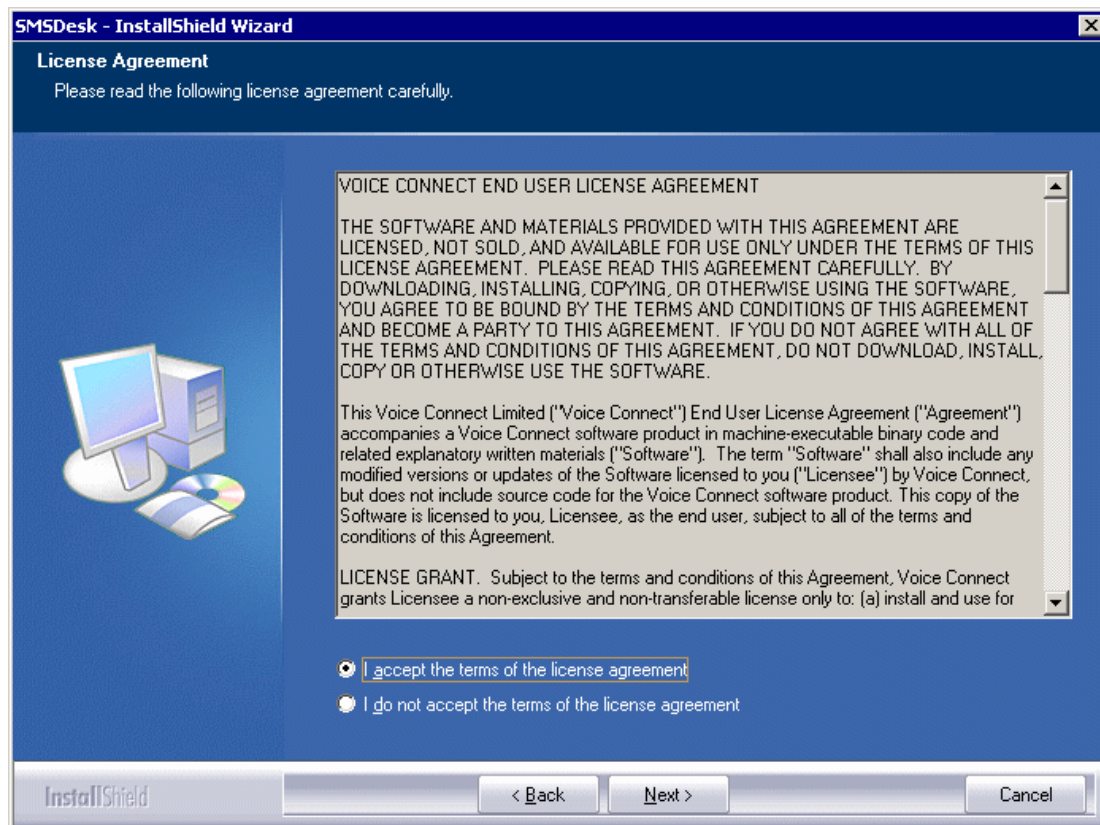
- (5) The SMS Desk installer displays the following window. Click the **Next >** button.



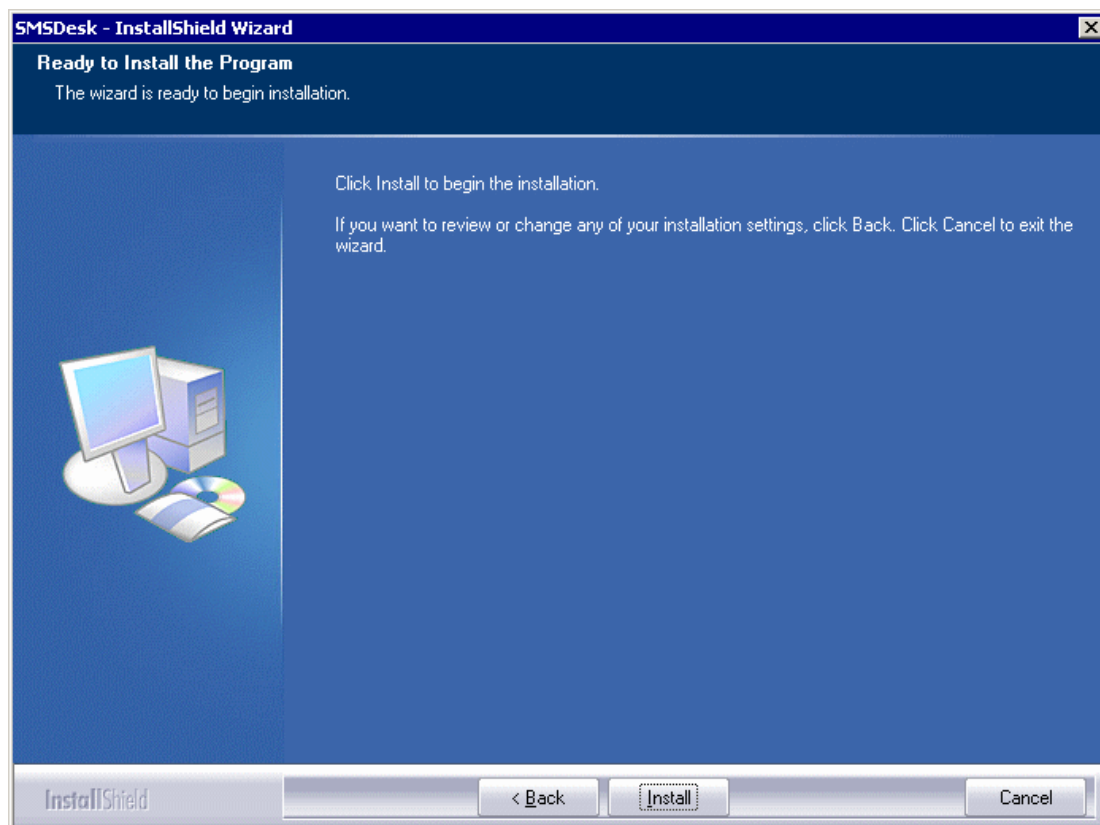
- (6) The SMS Desk installer displays the following window. Click the **I accept the terms of the license agreement** radio button.



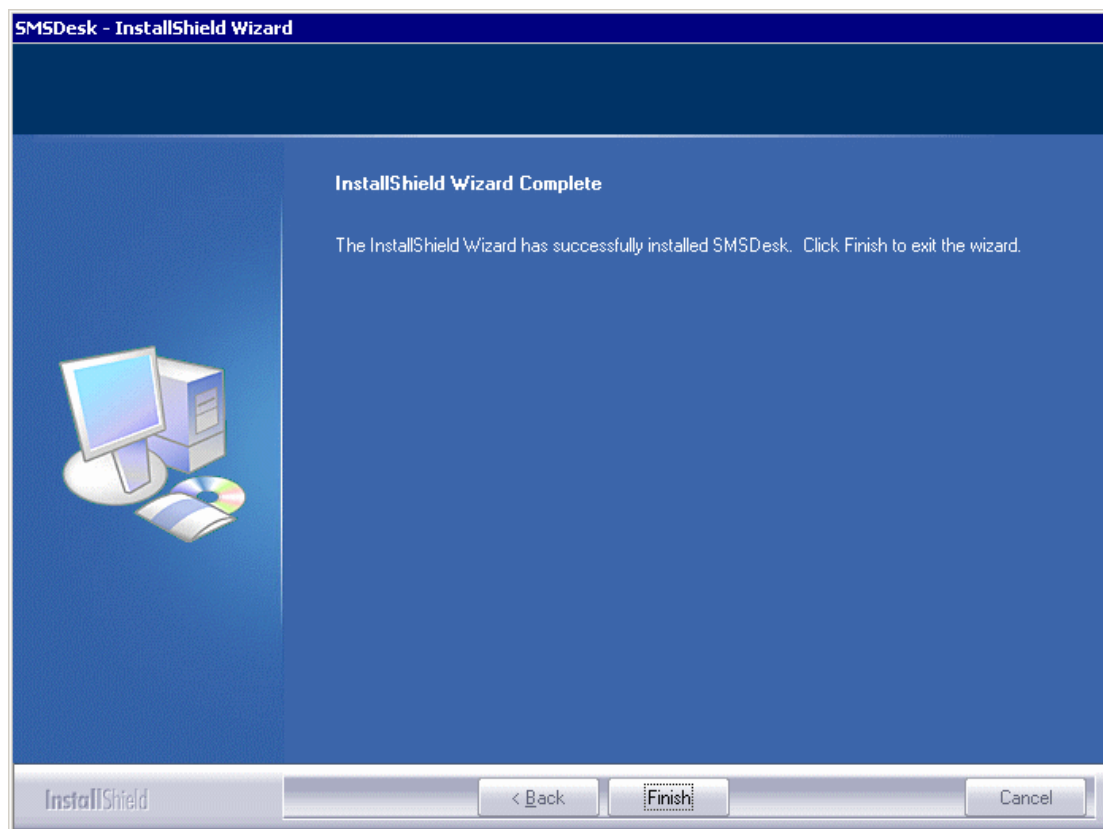
- (7) This enables the **Next >** button, which you click.



- (8) Click the **Install** button.



- (9) It installs SMS Desk and displays the following window. Click the **Finish** button.



- (10) Start SMS Desk. Click the Windows® **Start** button and select the following.

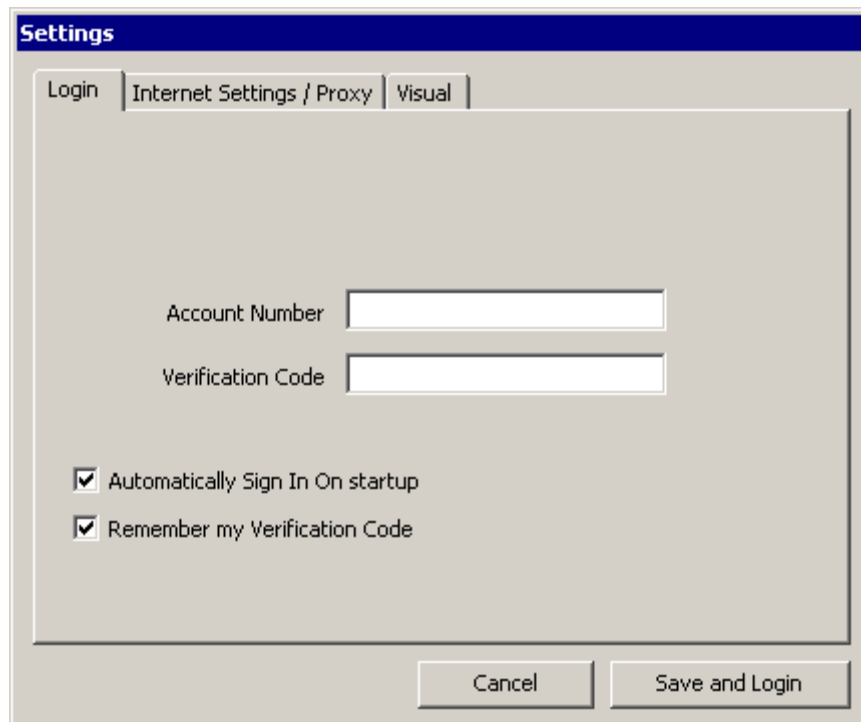
Programs
Voice Connect Limited
SMS Desk
SMS Desk

- (11) SMS Desk displays the following window. Click the **Sign In** button.



(12) SMS Desk displays the following window.

Enter your **Account Number** and **Verification Code**.

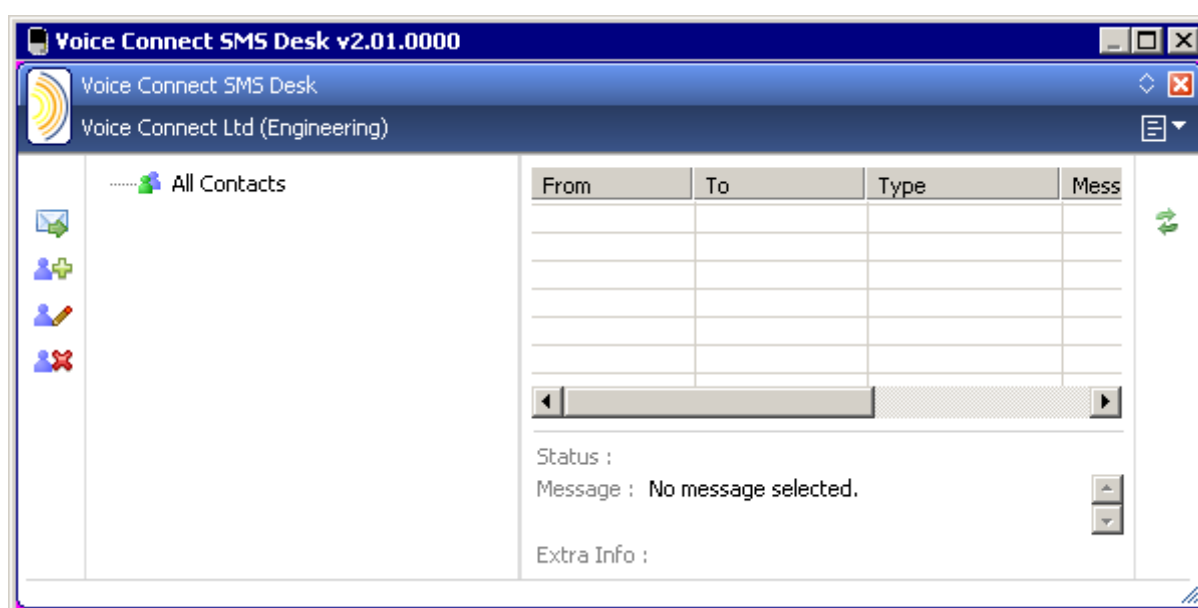


The screenshot shows a window titled "Settings" with a blue header bar. Below the header are three tabs: "Login", "Internet Settings / Proxy", and "Visual". The "Login" tab is selected. The main area of the window contains two text input fields. The first is labeled "Account Number" and the second is labeled "Verification Code". Below these fields are two checked checkboxes: "Automatically Sign In On startup" and "Remember my Verification Code". At the bottom right of the window are two buttons: "Cancel" and "Save and Login".

NOTES	<p>(1) SMS Desk remembers your Account Number.</p> <p>(2) If you select the Automatically Sign In On Startup check box, so that it contains a tick, SMS Desk automatically runs and logs you in when you start up your computer and SMS Desk starts.</p> <p>If you select this check box, SMS Desk automatically also selects the Remember my Verification Code check box.</p> <p>(3) If you select the Remember my Verification Code check box, so that it contains a tick, SMS Desk remembers your Verification Code.</p> <p>If you deselect this check box, so that it is empty, SMS Desk automatically also deselects the Automatically Sign In On Startup check box, so that it is empty.</p>
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Click the **Save and Login** button.

(13) SMS Desk displays the following windows.



5 How to Start SMS Desk

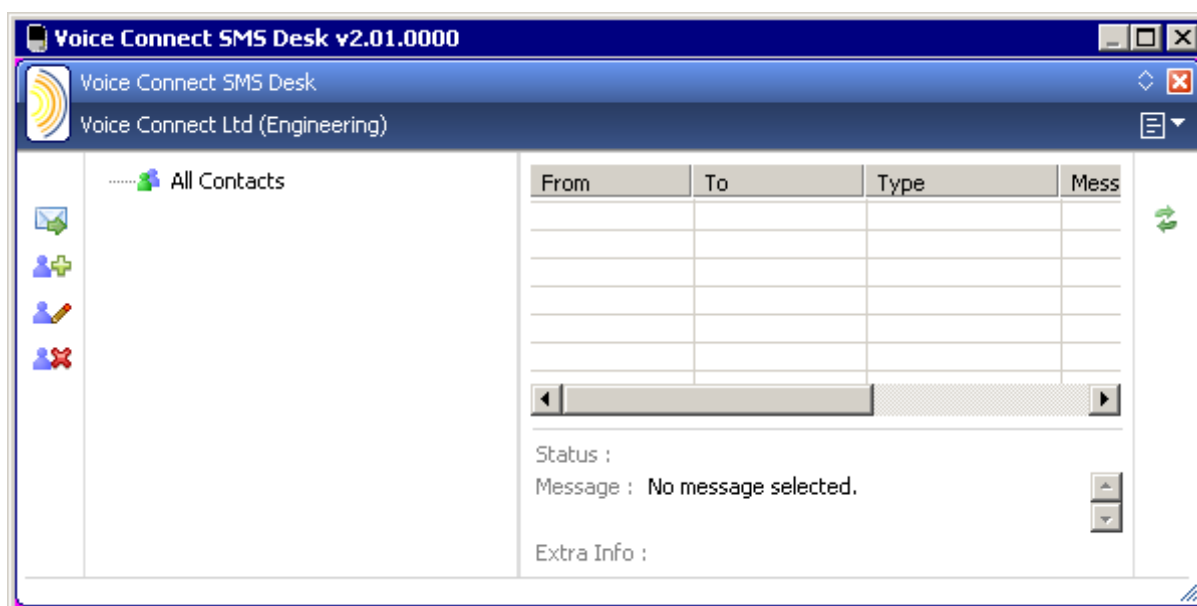
- (1) If you did NOT select the **Automatically Sign In On Startup** check box to set SMS Desk to automatically log you in (to SMS Desk), when you start your computer and SMS Desk starts, SMS Desk displays the following view.

Proceed from Section 4 (Page 3), Step (11), to log in.



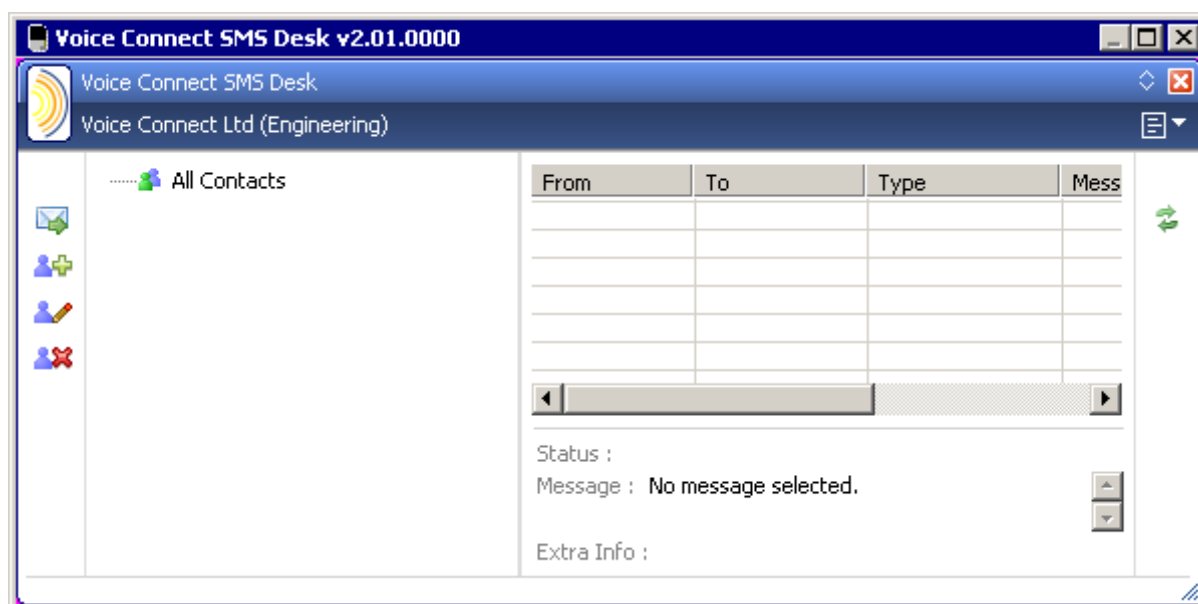
NOTE See Section 4 (Page 3) and Section 6.1 (Page 16).

- (2) If you DID select the **Automatically Sign In On Startup** check box to set SMS Desk to automatically log you in (to SMS Desk), when you start your computer and SMS Desk starts, SMS Desk displays the following view.

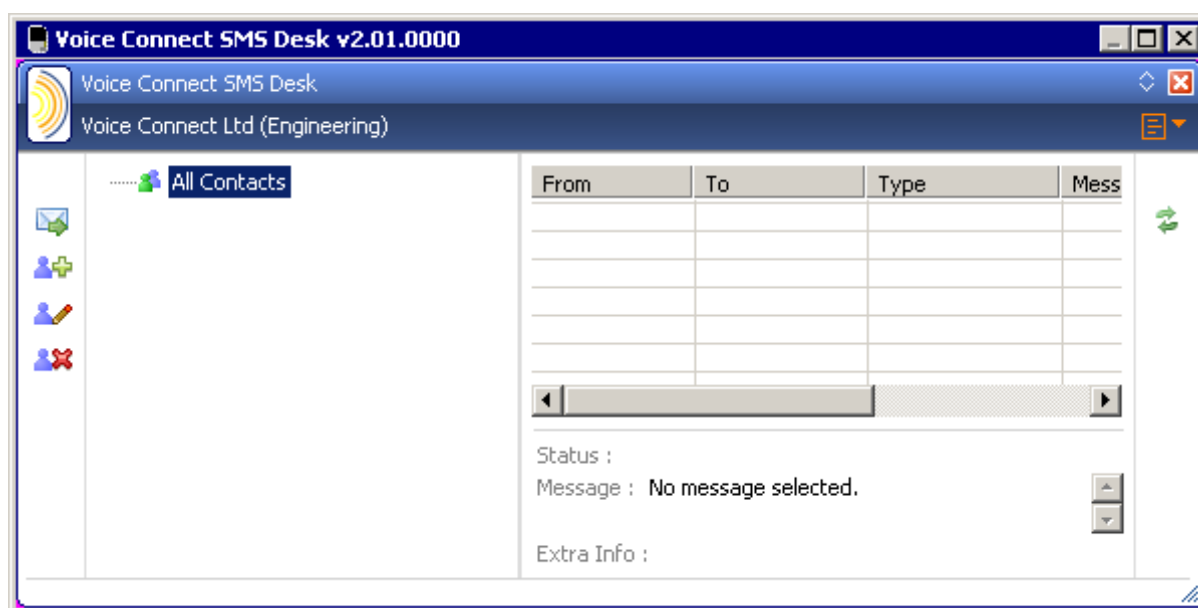



6 Settings

- (1) Place the mouse pointer over the white menu icon near the top right of the window.



The icon turns red and displays a prompt with the words **Display the menu.**

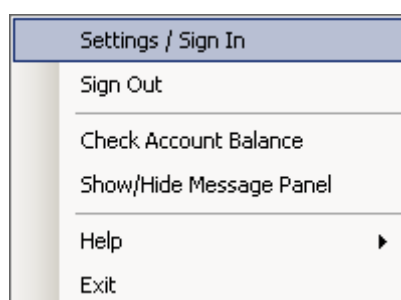


 Display the menu.

- (2) Click the menu icon to display the following menu.



- (3) Select the **Settings / Sign In** option.

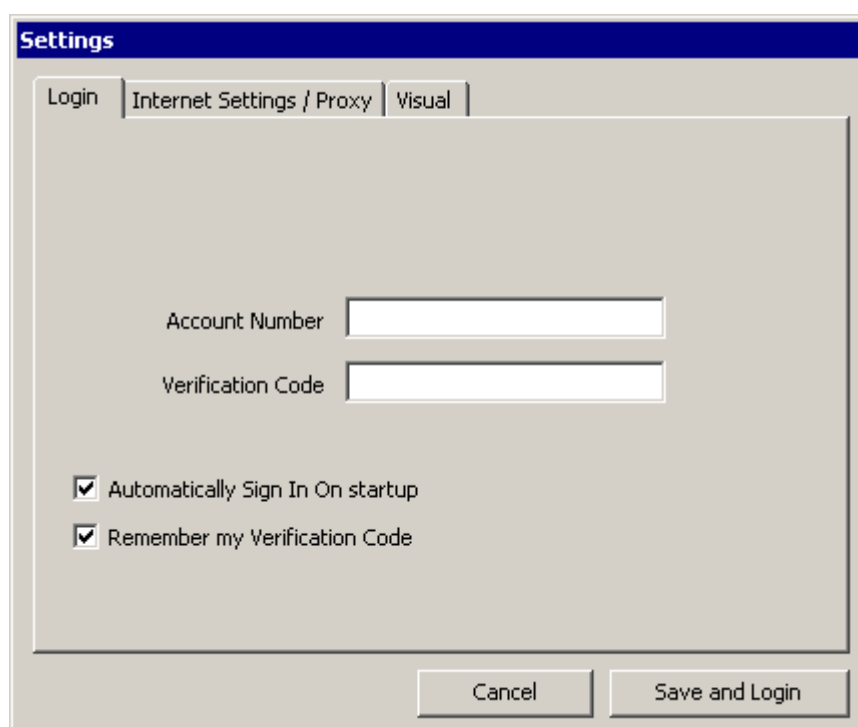


This displays the **Settings** window, which has the following three tab views.

Login
Internet Settings/Proxy
Visual

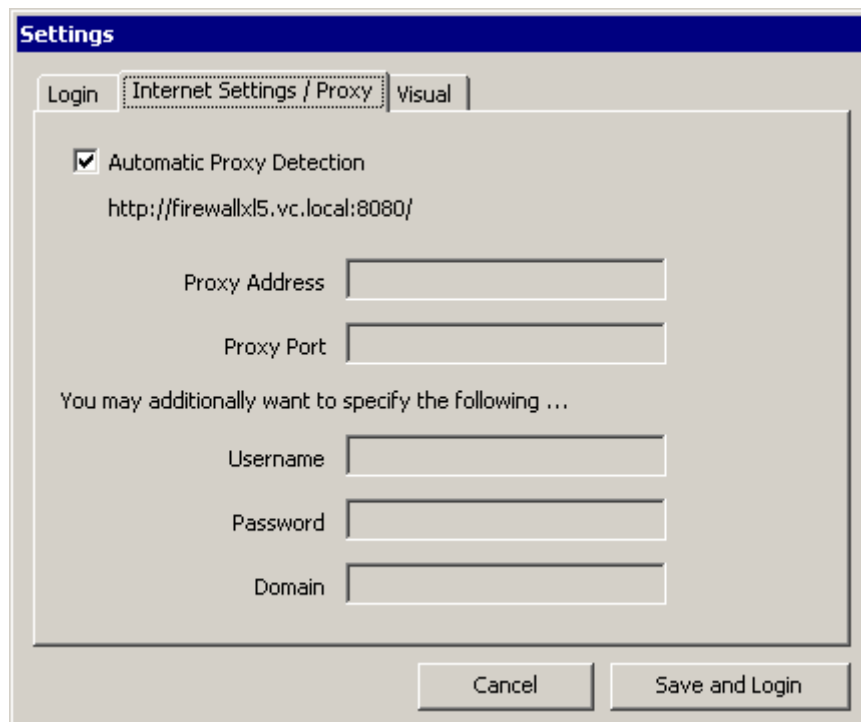
6.1 Login

See Section 4 (Page 3).



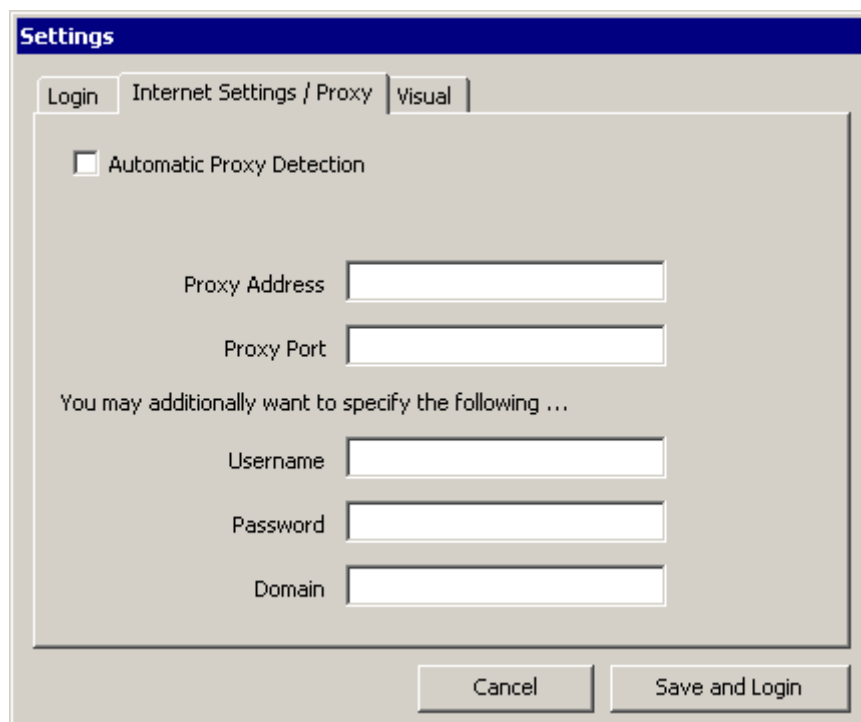
6.2 Internet Settings/Proxy

The **Internet Settings/Proxy** tab enables you to specify how you connect to the Internet. By default the **Automatic Proxy Detection** check box is selected, as below, so that it contains a tick.



The screenshot shows the 'Settings' dialog box with the 'Internet Settings / Proxy' tab selected. The 'Automatic Proxy Detection' checkbox is checked, and the text 'http://firewallx15.vc.local:8080/' is displayed below it. There are input fields for 'Proxy Address' and 'Proxy Port'. Below these, a message says 'You may additionally want to specify the following ...' followed by input fields for 'Username', 'Password', and 'Domain'. At the bottom are 'Cancel' and 'Save and Login' buttons.

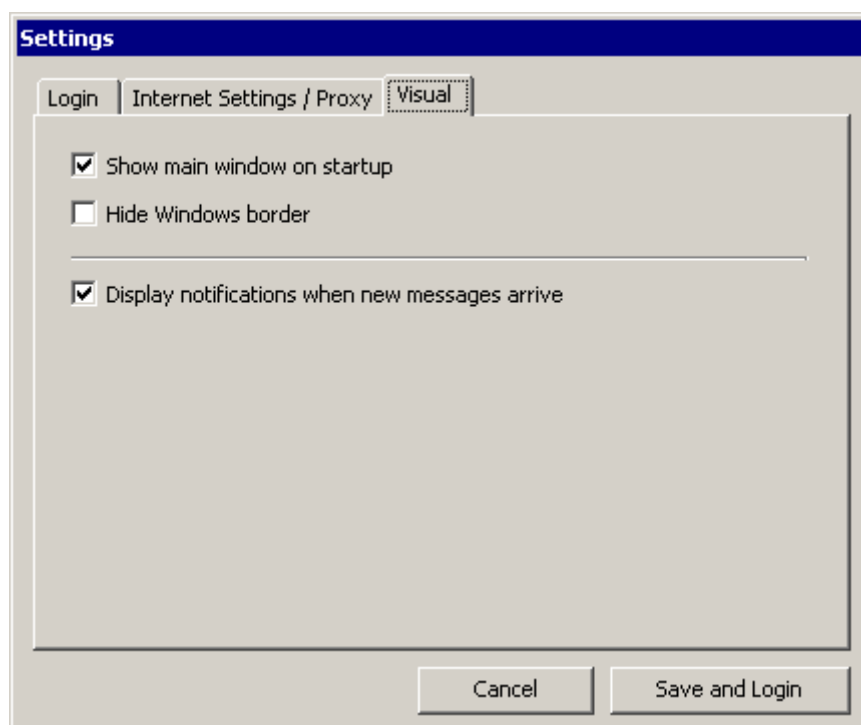
You can clear the **Automatic Proxy Detection** check box, so that it is empty, as below, to enable you to explicitly specify your Internet connection settings.



The screenshot shows the same 'Settings' dialog box with the 'Internet Settings / Proxy' tab selected. The 'Automatic Proxy Detection' checkbox is now unchecked. The input fields for 'Proxy Address', 'Proxy Port', 'Username', 'Password', and 'Domain' are all empty. The 'Cancel' and 'Save and Login' buttons remain at the bottom.

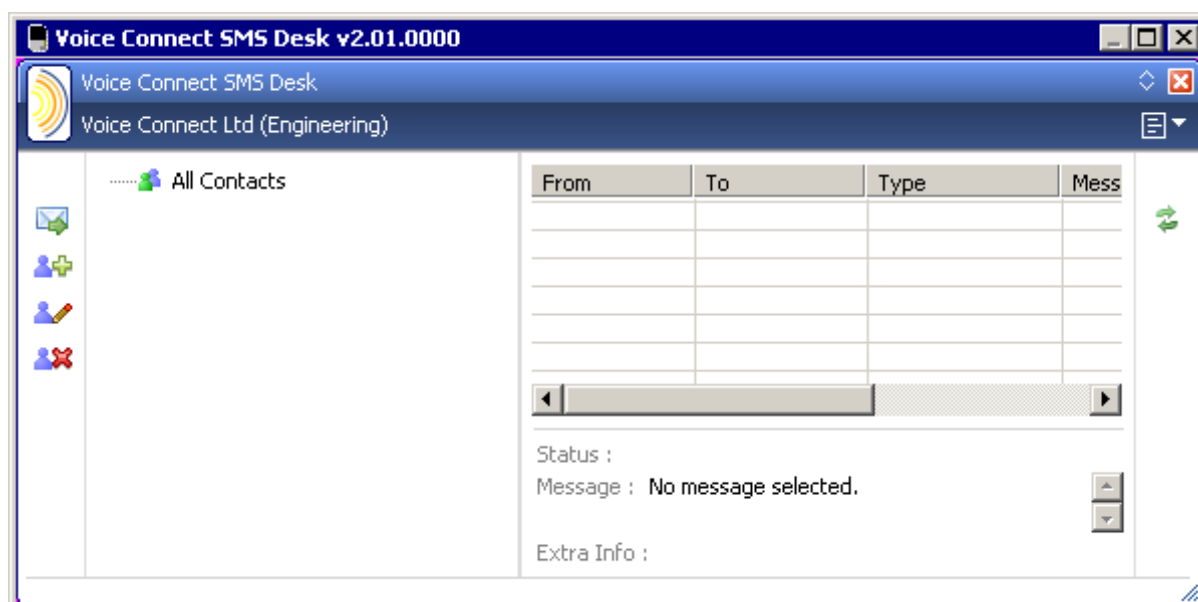
6.3 Visual

The **Visual** tab enables you to specify display options.

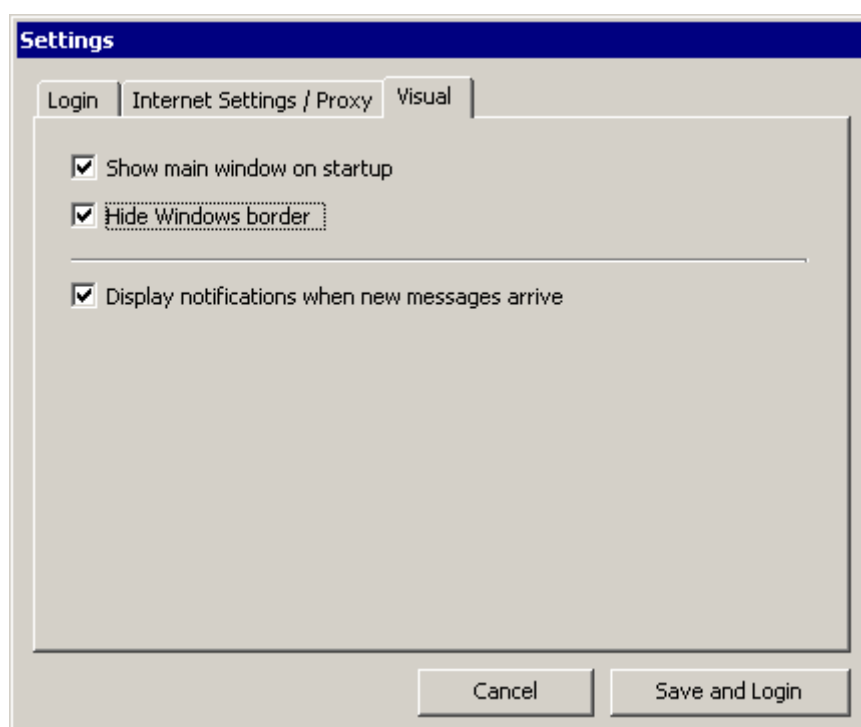


6.3.1 Hide Windows border

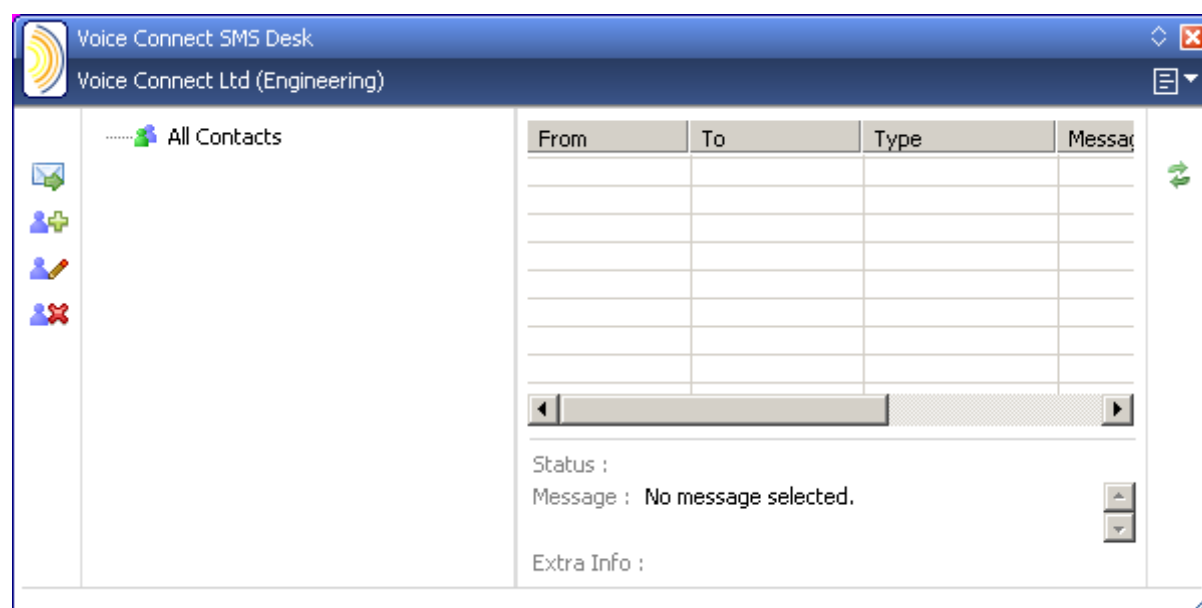
If you deselect the **Hide Windows border** check box, so that it is empty, which is the default, SMS Desk displays as below, with a border, as normal.



If you select the **Hide Windows border** check box, so that it contains a tick,

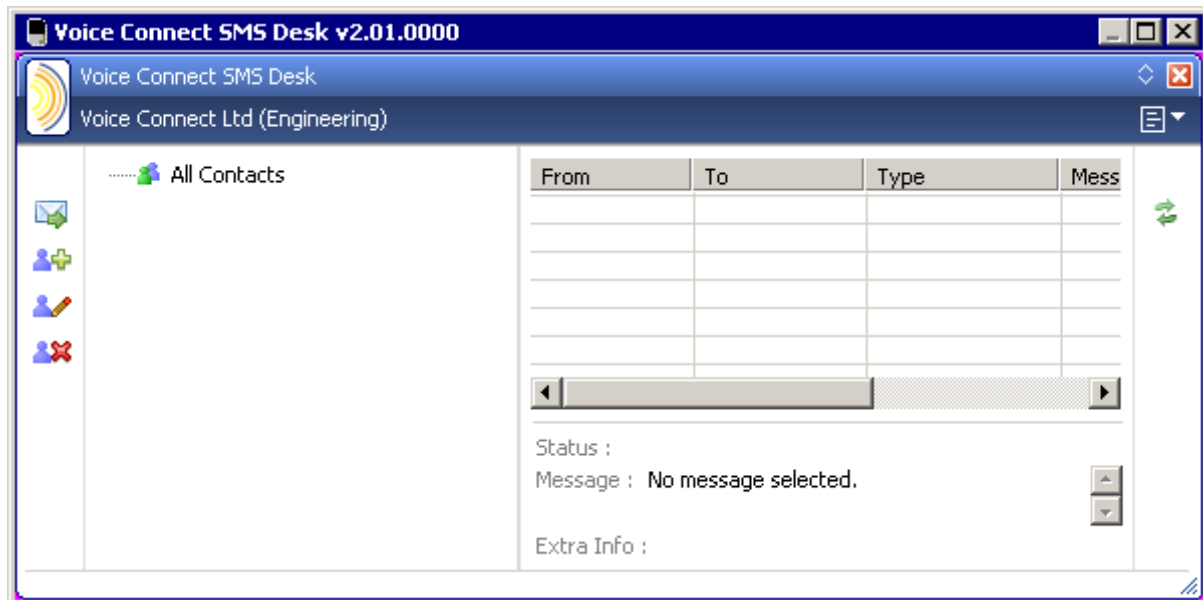


SMS Desk displays as below, without a border.



6.3.2 Show main window on startup

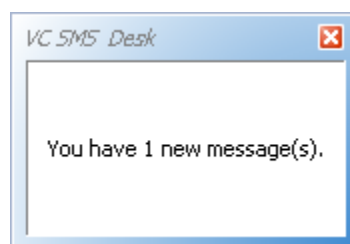
If you select the **Show main window on startup** check box, so that it contains a tick, which is the default, SMS Desk displays the following SMS Desk (main) window when you start up your computer and SMS Desk starts.



If you deselect the **Show main window on startup** check box, so that it is empty, SMS Desk only displays an icon in the Windows System Tray.

6.3.3 Display notifications when new messages arrive

If you select the **Display notifications when new messages arrive** check box, so that it contains a tick, which is the default, SMS Desk displays the following window when you receive a SMS text message.



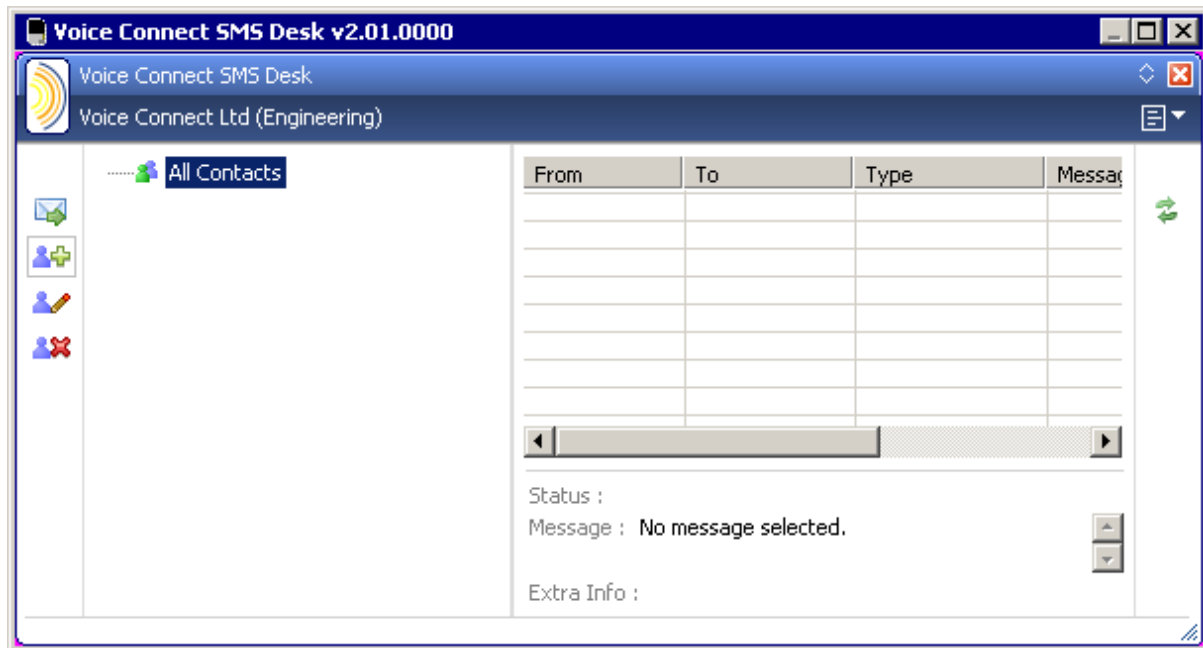
7 Contacts and Groups

7.1 Contacts

7.1.1 Add a Contact

Do the following procedure.

- (1) Move your mouse cursor over the ADD CONTACT / GROUP icon.

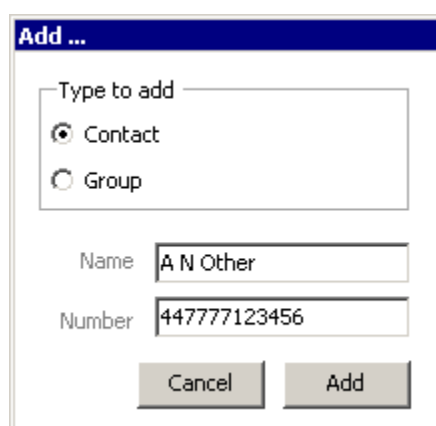


SMS Desk displays a grey rectangle around the ADD CONTACT / GROUP icon and a prompt, as shown below.



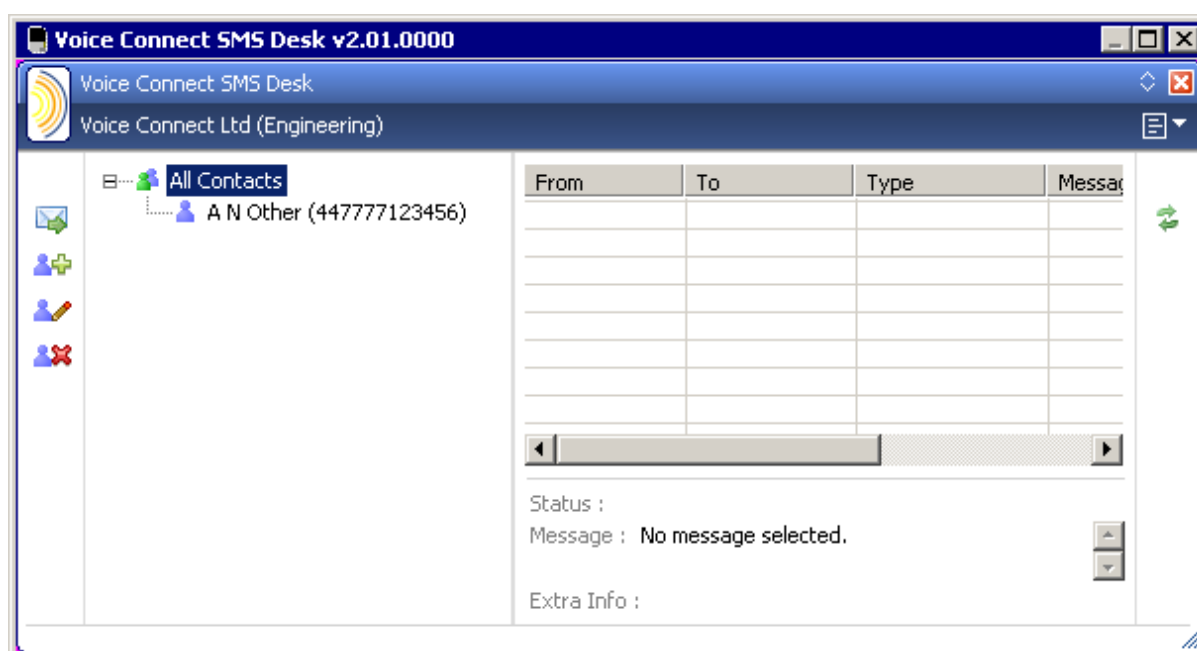
- (2) Click the ADD CONTACT / GROUP icon. SMS Desk displays the following window.

- (3) Key in the contact details and click the **Add** button.



The 'Add ...' dialog box has a title bar 'Add ...'. Inside, there is a section 'Type to add' with two radio buttons: 'Contact' (selected) and 'Group'. Below this are two text input fields: 'Name' with the value 'A N Other' and 'Number' with the value '447777123456'. At the bottom are 'Cancel' and 'Add' buttons.

- (4) SMS Desk adds the contact.



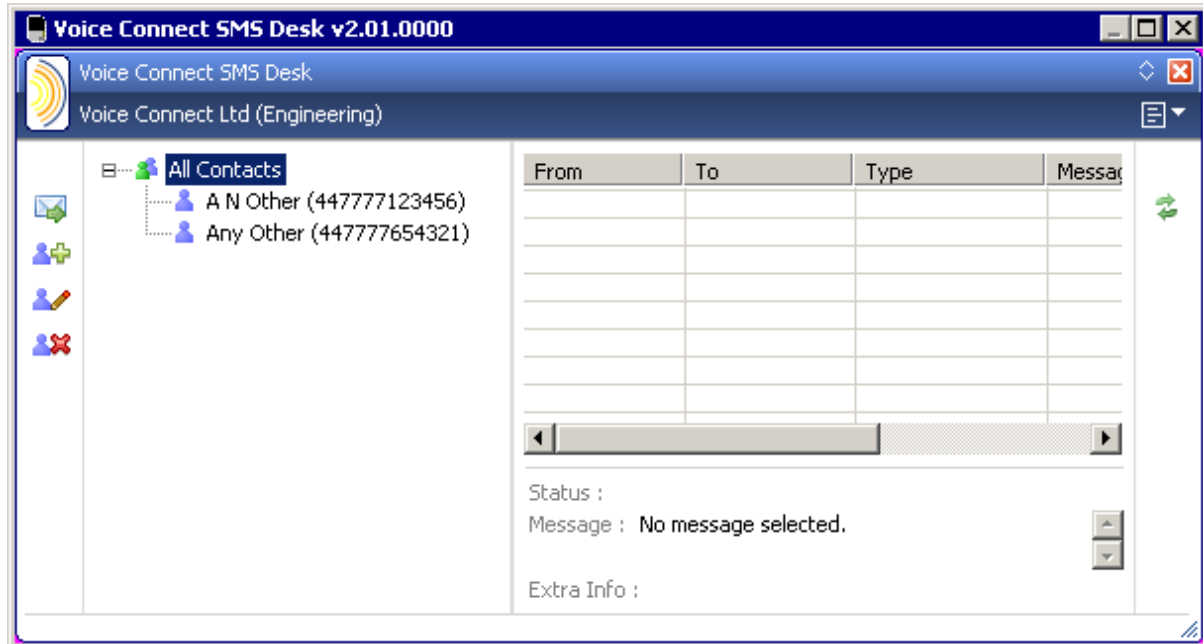
The main window of 'Voice Connect SMS Desk v2.01.0000' shows a tree view on the left with 'All Contacts' expanded, listing 'A N Other (447777123456)'. The right pane displays a table with columns 'From', 'To', 'Type', and 'Message'. The table is currently empty. Below the table is a status bar showing 'Status :', 'Message : No message selected.', and 'Extra Info :'. A green double-headed arrow icon is visible on the right side of the table.

From	To	Type	Message

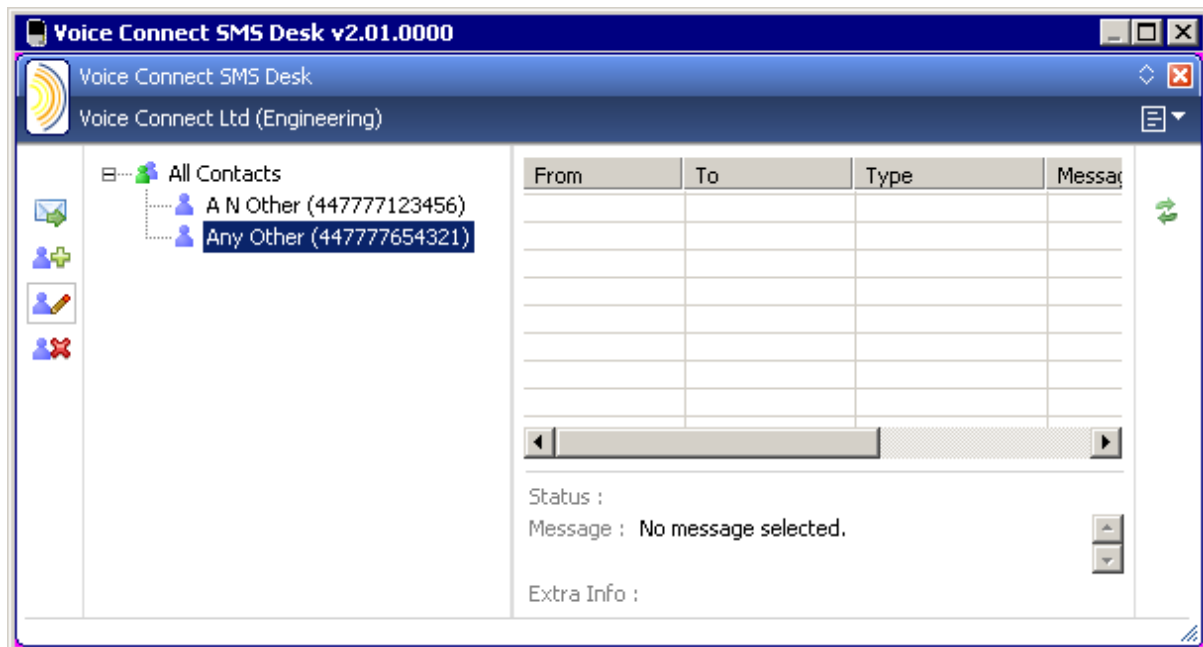
7.1.2 Edit a Contact

Do the following procedure.

- (1) Click on the contact that you want to edit, to select it.



Move your mouse cursor over the EDIT CONTACT / GROUP icon.

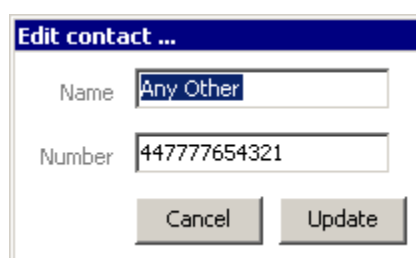


SMS Desk displays a grey rectangle around the EDIT CONTACT / GROUP icon, and a prompt, as shown below.



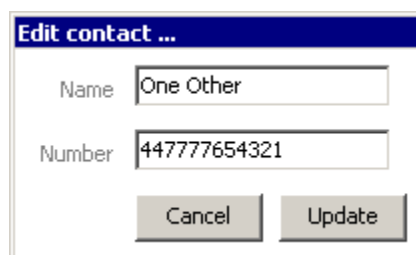
Edit the selected contact or group.

- (2) Click the EDIT CONTACT / GROUP icon. SMS Desk displays the following window.



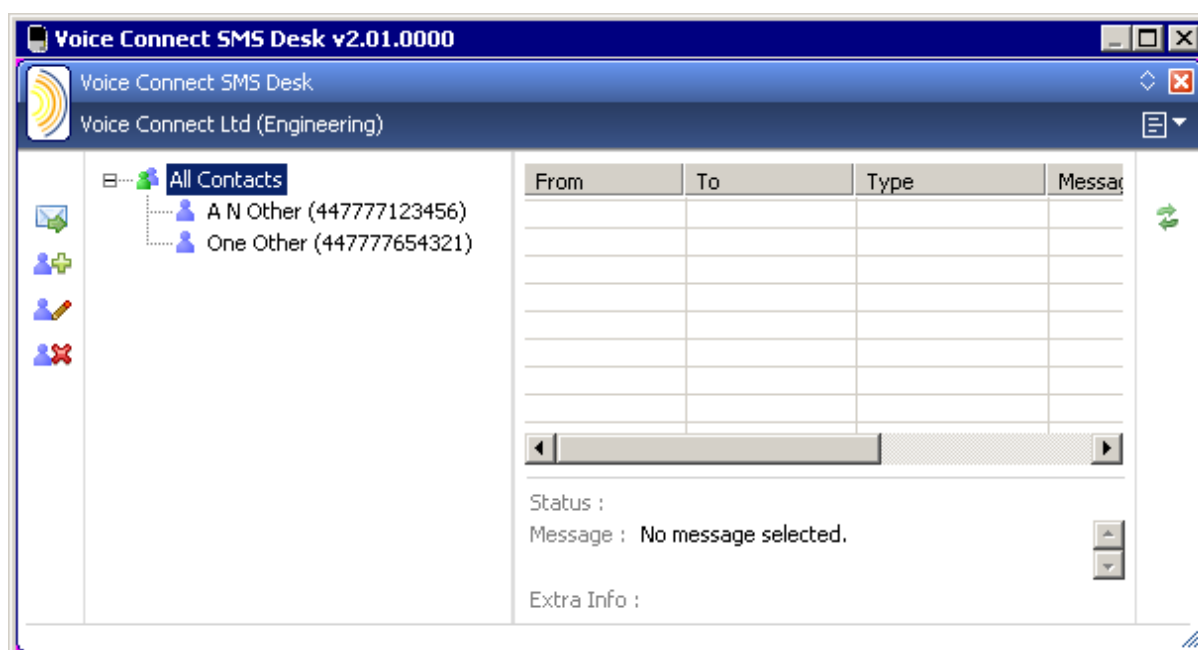
The 'Edit contact ...' dialog box contains two text input fields. The 'Name' field is labeled 'Any Other' and the 'Number' field is labeled '447777654321'. Below the fields are two buttons: 'Cancel' and 'Update'.

- (3) Edit the contact details and click the **Update** button.



The 'Edit contact ...' dialog box shows the 'Name' field updated to 'One Other', while the 'Number' field remains '447777654321'. The 'Cancel' and 'Update' buttons are at the bottom.

- (4) SMS Desk changes the contact.



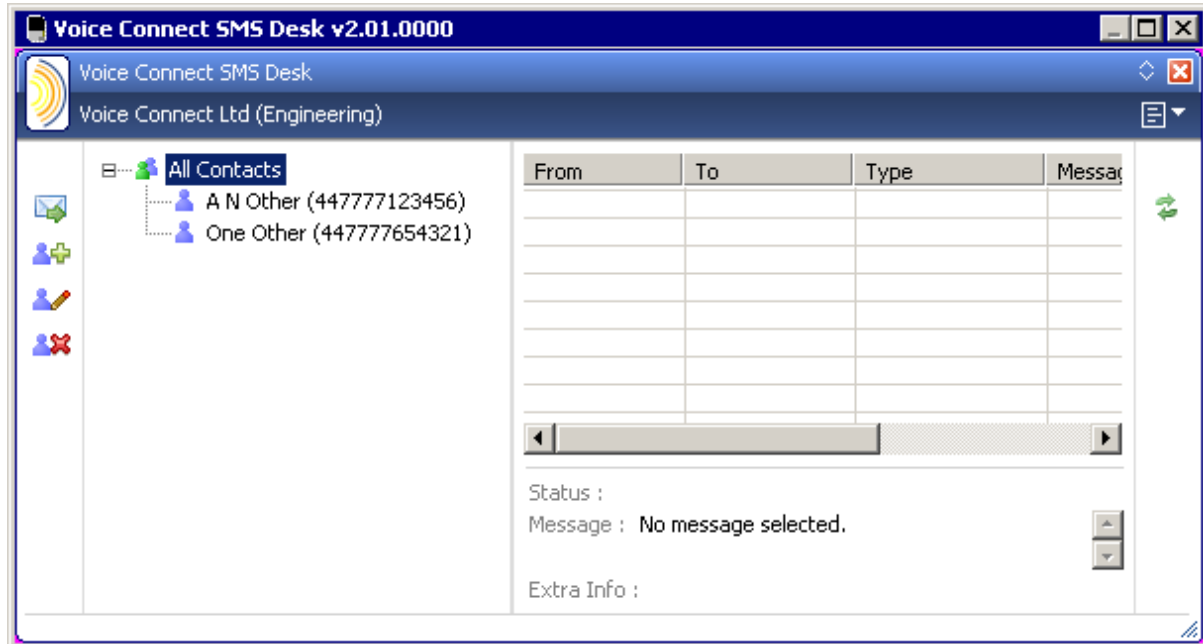
The main window of 'Voice Connect SMS Desk v2.01.0000' displays a contact list on the left and a message log on the right. The contact list shows 'All Contacts' expanded, listing 'A N Other (447777123456)' and 'One Other (447777654321)'. The message log table has columns for 'From', 'To', 'Type', and 'Message'. The status bar at the bottom indicates 'Status :', 'Message : No message selected.', and 'Extra Info :'. A green double-headed arrow icon is visible on the right side of the message log.

From	To	Type	Message

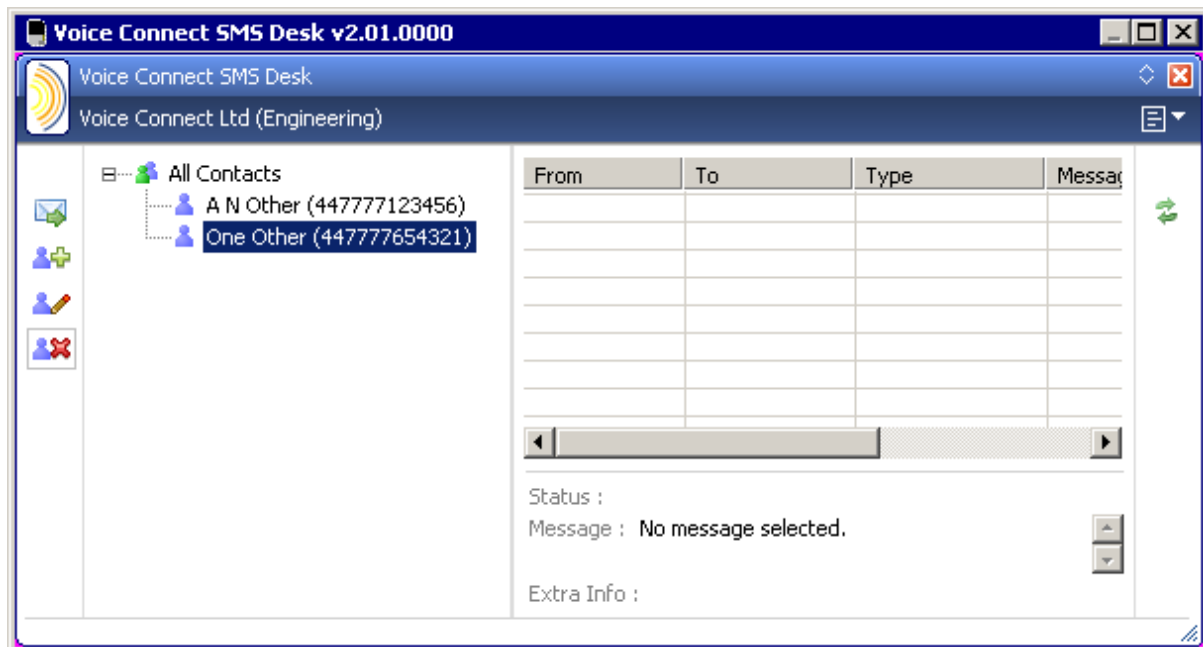
7.1.3 Delete a Contact

Do the following procedure.

- (1) Click on the contact that you want to delete, to select it.



Move your mouse cursor over the DELETE CONTACT / GROUP icon.

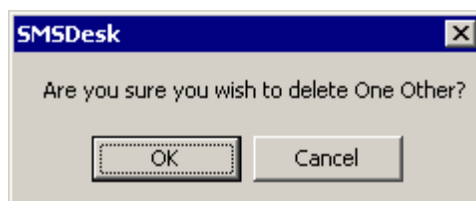


SMS Desk displays a grey rectangle around the DELETE CONTACT / GROUP icon, and a prompt, as shown below.

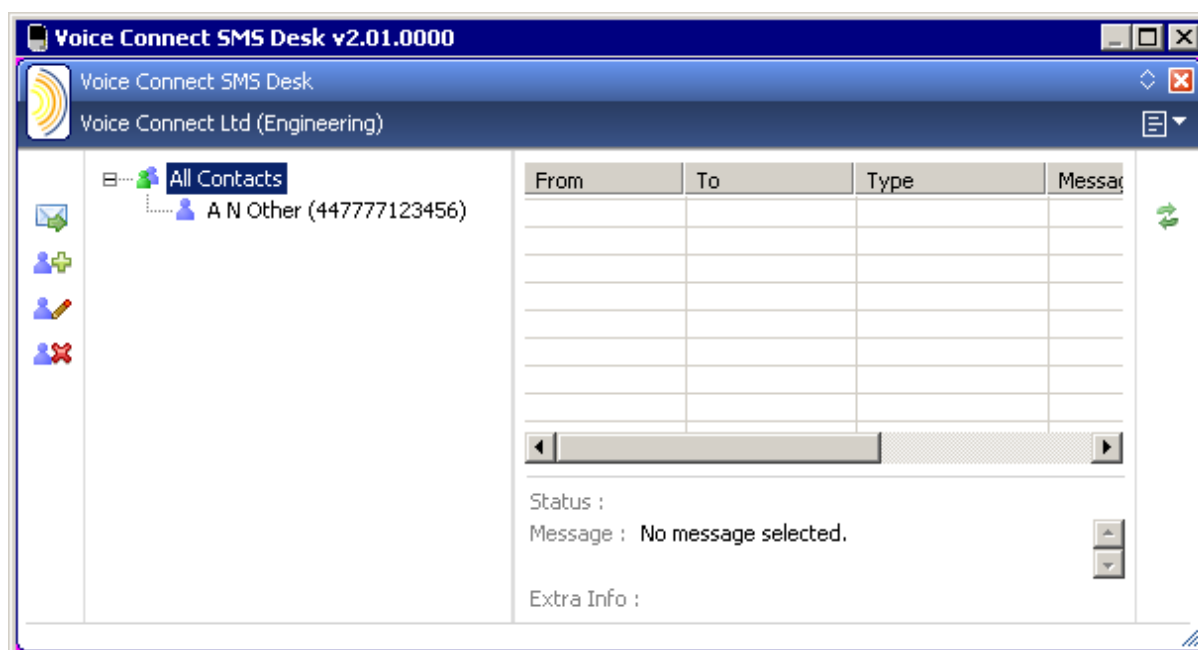


Delete the selected contact or group

- (2) Click the DELETE CONTACT / GROUP icon.
- (3) SMS Desk displays the following request for confirmation. Click the **OK** button.



- (4) SMS Desk deletes the contact.

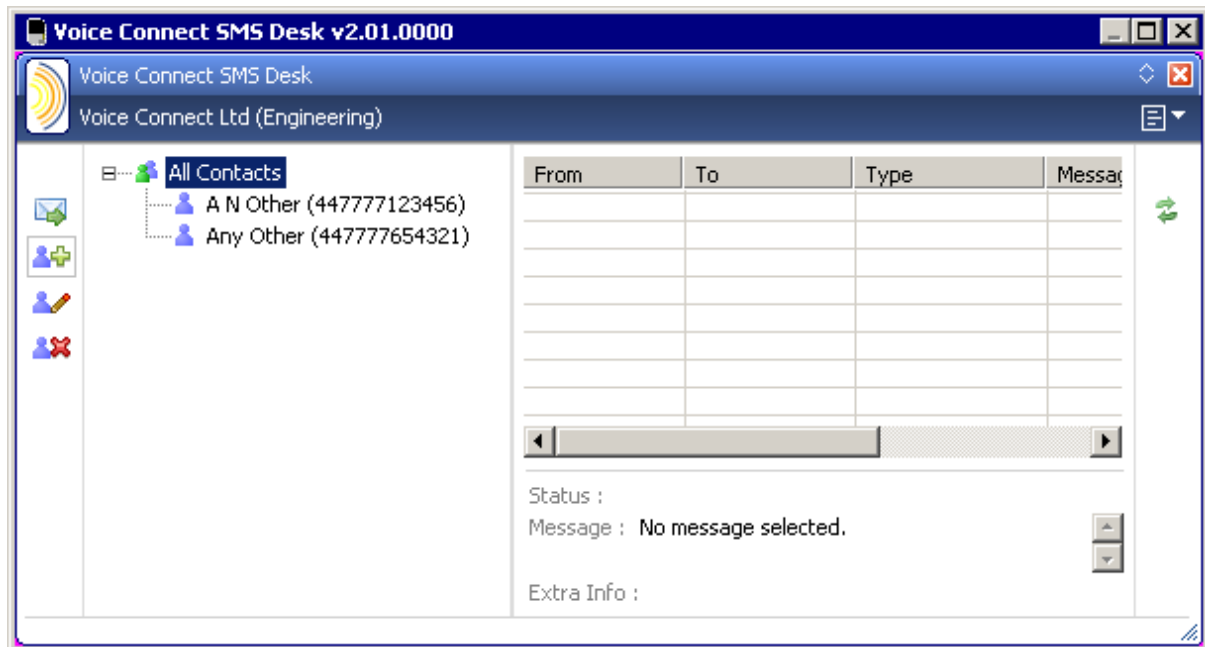


7.2 Groups

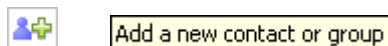
7.2.1 Add a Group

Do the following procedure.

- (1) Move your mouse cursor over the ADD CONTACT / GROUP icon.

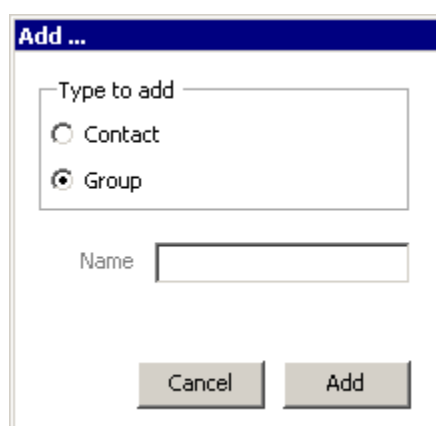


SMS Desk displays a grey rectangle around the ADD CONTACT / GROUP icon and a prompt, as shown below.



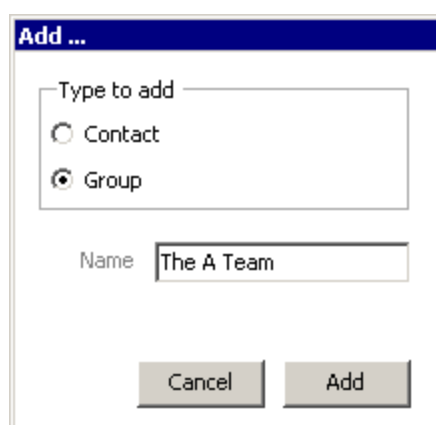
- (2) Click the ADD CONTACT / GROUP icon. SMS Desk displays the following window.

Click on the Group button.



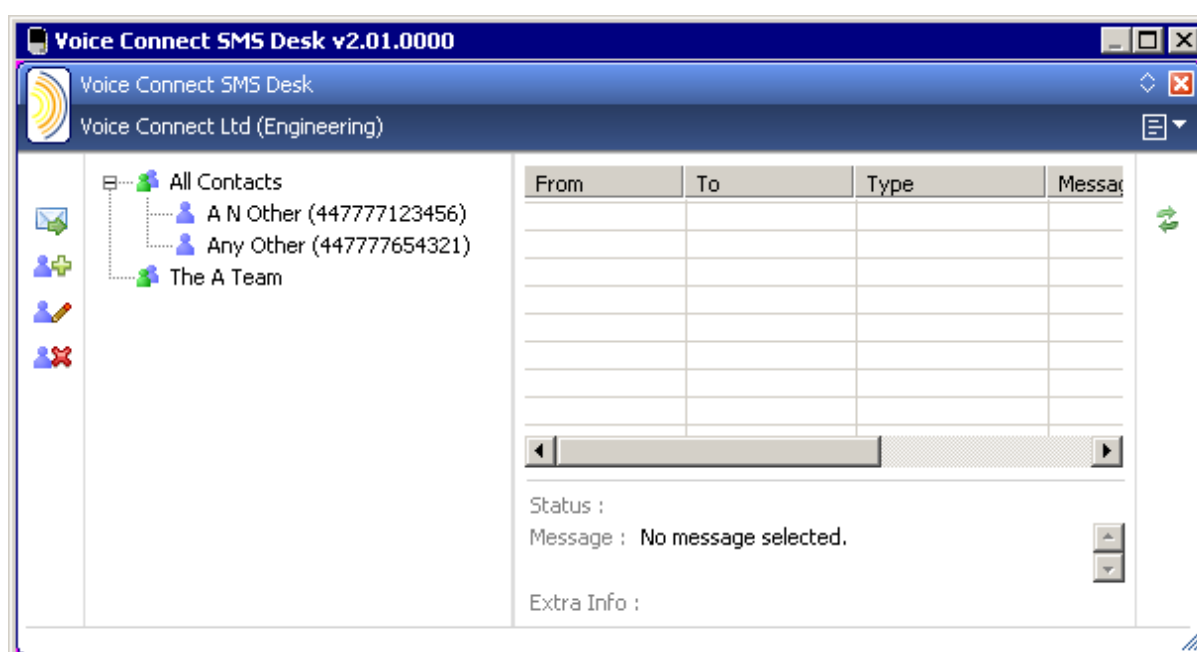
The 'Add ...' dialog box has a title bar 'Add ...'. Inside, there is a section 'Type to add' with two radio buttons: 'Contact' and 'Group'. The 'Group' radio button is selected. Below this is a text field labeled 'Name' which is currently empty. At the bottom are two buttons: 'Cancel' and 'Add'.

- (3) Key in the name of the group and click the **Add** button.



The 'Add ...' dialog box is shown again. The 'Name' text field now contains the text 'The A Team'. The 'Group' radio button remains selected. The 'Add' button is highlighted.

- (4) SMS Desk adds the group.



The main window of 'Voice Connect SMS Desk v2.01.0000' is shown. The title bar includes the application name and standard window controls. The menu bar shows 'Voice Connect SMS Desk' and 'Voice Connect Ltd (Engineering)'. The left sidebar contains a tree view with 'All Contacts' expanded, showing three sub-items: 'A N Other (447777123456)', 'Any Other (447777654321)', and 'The A Team'. The main area displays a table with columns 'From', 'To', 'Type', and 'Message'. The table is currently empty. Below the table is a status bar with the text 'Status :', 'Message : No message selected.', and 'Extra Info :'. There are also some icons on the right side of the status bar.

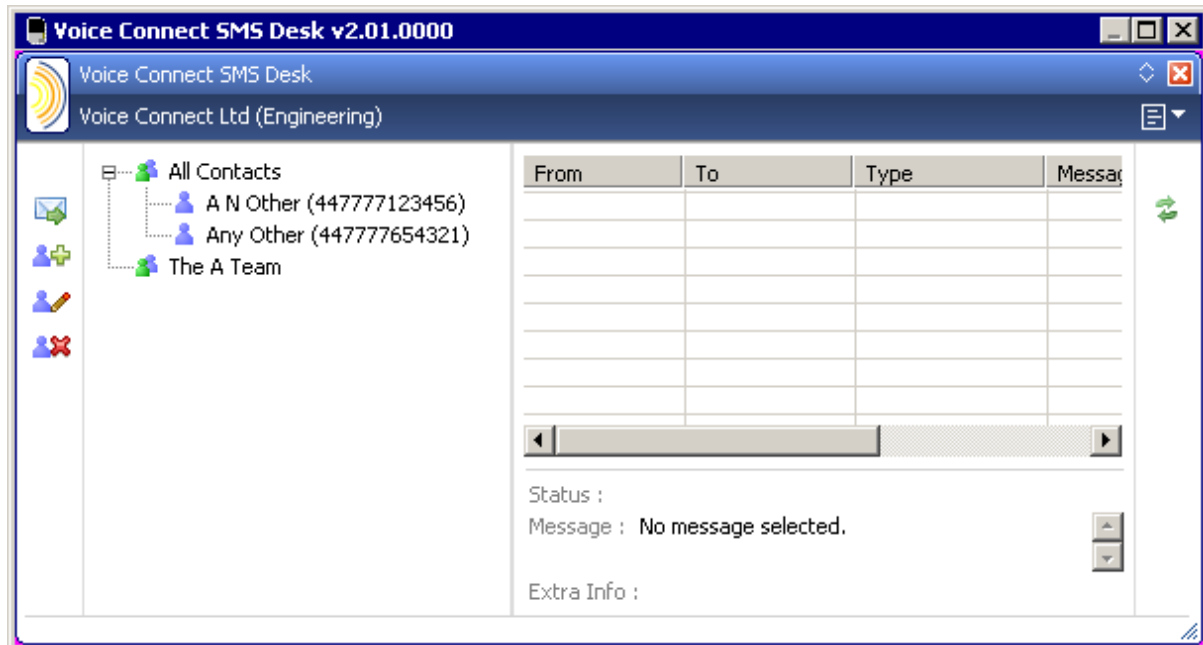
From	To	Type	Message

7.2.2 Edit a Group

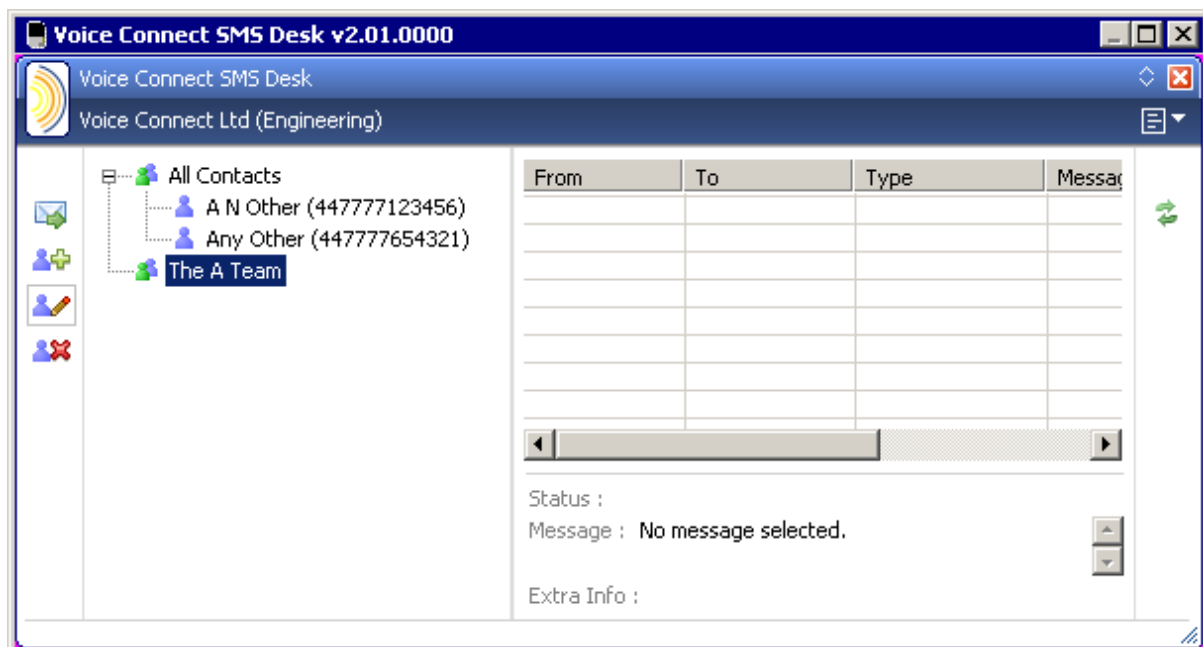
7.2.2.1 Change the Name of a Group

Do the following procedure.

- (1) Click on the group that you want to rename, to select it.



Move your mouse cursor over the EDIT CONTACT / GROUP icon.

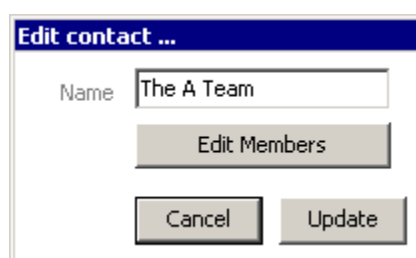


SMS Desk displays a grey rectangle around the EDIT CONTACT / GROUP icon, and a prompt, as shown below.



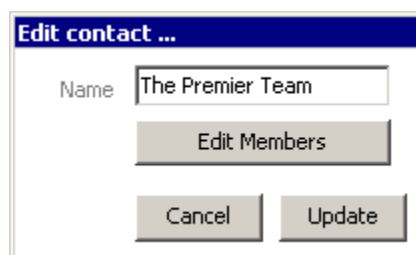
Edit the selected contact or group.

- (2) Click the EDIT CONTACT / GROUP icon. SMS Desk displays the following window.



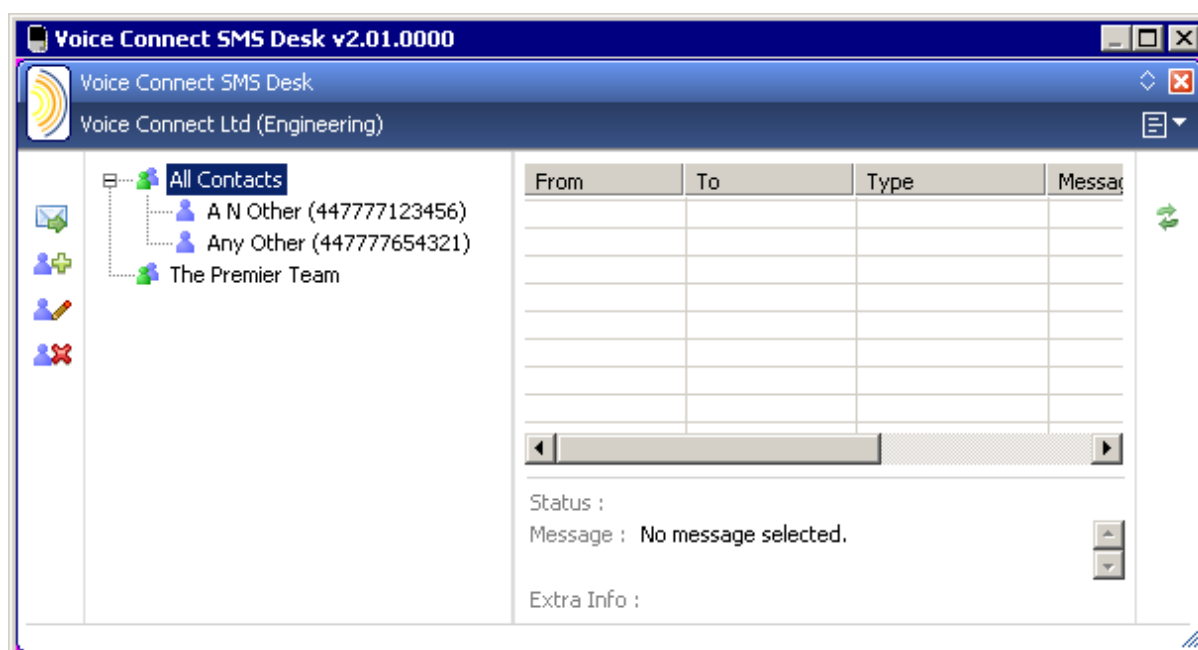
The 'Edit contact ...' dialog box contains a text field labeled 'Name' with the value 'The A Team'. Below the text field is an 'Edit Members' button. At the bottom of the dialog are 'Cancel' and 'Update' buttons.

- (3) Edit the name of the team and click the **Update** button.



The 'Edit contact ...' dialog box now shows the 'Name' field with the value 'The Premier Team'. The 'Edit Members', 'Cancel', and 'Update' buttons remain.

- (4) SMS Desk changes the name of the group.



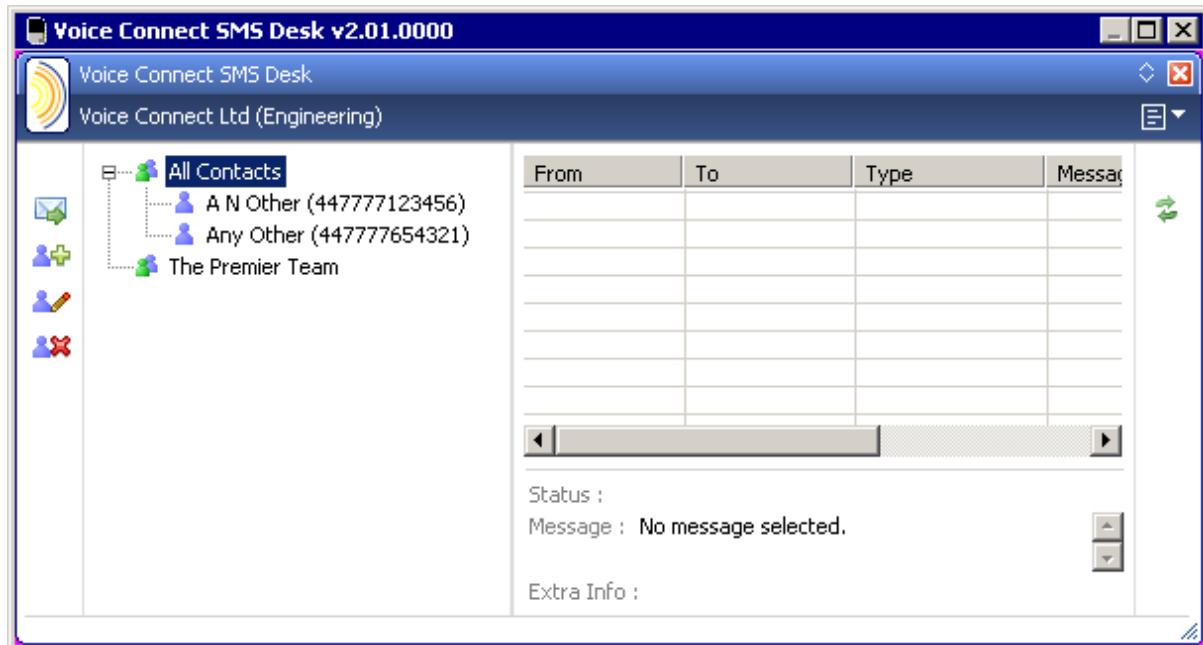
The main window of 'Voice Connect SMS Desk v2.01.0000' displays a tree view on the left with 'All Contacts' selected. Below the tree are icons for adding, editing, and deleting contacts. The main area shows a table with columns 'From', 'To', 'Type', and 'Message'. The table is currently empty. Below the table, the status is 'Status :', the message is 'Message : No message selected.', and there is an 'Extra Info :' field. A green double-headed arrow icon is on the right side of the table.

From	To	Type	Message

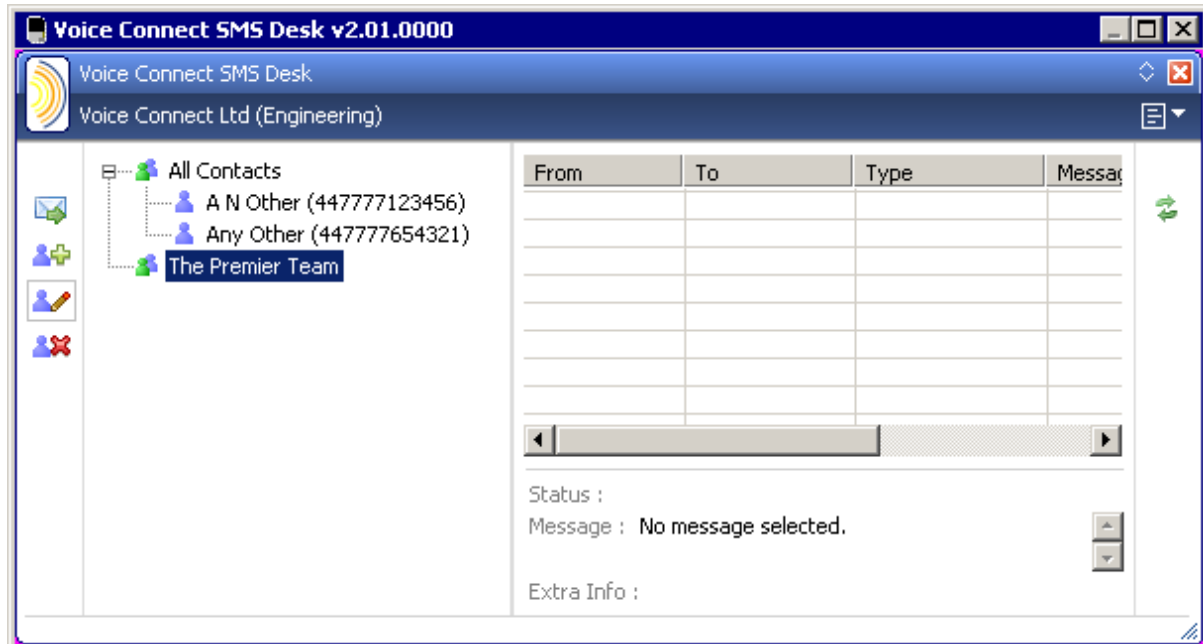
7.2.2.2 Change the Members of a Group

The following procedure provides an example of how to add members to a group.

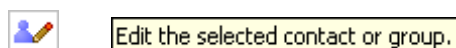
- (1) Click on the group that you want to edit, to select it.



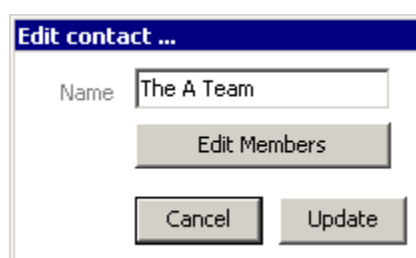
Move your mouse cursor over the EDIT CONTACT / GROUP icon.



SMS Desk displays a grey rectangle around the EDIT CONTACT / GROUP icon, and a prompt, as shown below.

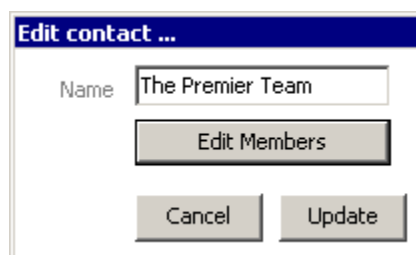


- (2) Click the EDIT CONTACT / GROUP icon. SMS Desk displays the following window.



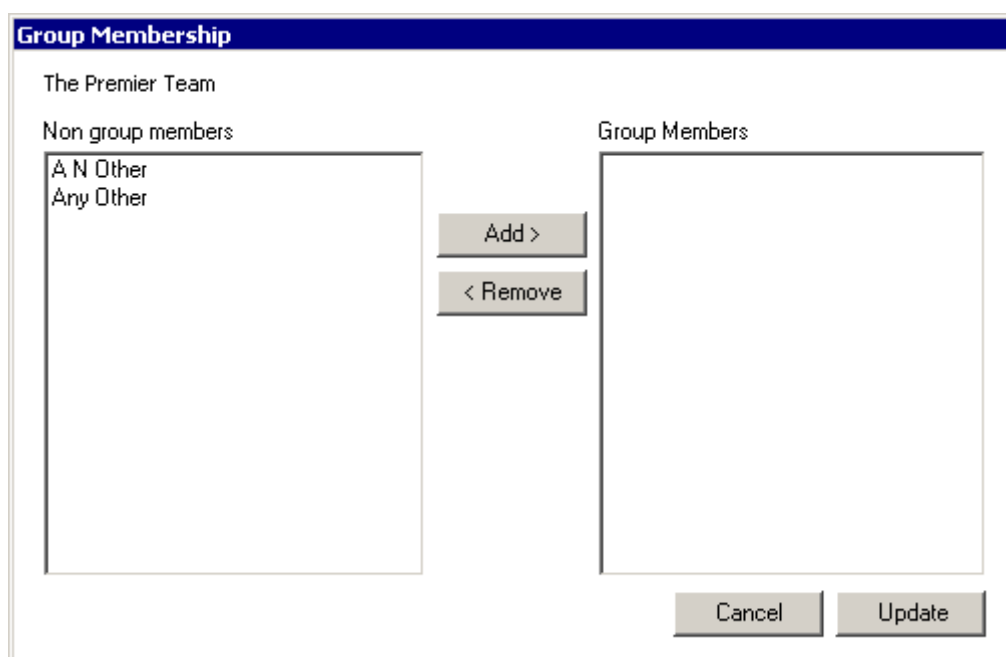
The 'Edit contact ...' window has a title bar with the text 'Edit contact ...'. Inside, there is a text field labeled 'Name' containing 'The A Team'. Below the text field is a button labeled 'Edit Members'. At the bottom of the window are two buttons: 'Cancel' on the left and 'Update' on the right.

- (3) Click the **Edit Members** button.



The 'Edit contact ...' window is shown again, but the 'Name' field now contains 'The Premier Team'. The 'Edit Members' button is highlighted, indicating it is the active element.

- (4) SMS Desk displays the following **Group Membership** window.



The 'Group Membership' window has a title bar with the text 'Group Membership'. Below the title bar, the text 'The Premier Team' is displayed. There are two main sections: 'Non group members' on the left and 'Group Members' on the right. The 'Non group members' section contains a list box with the items 'A N Other' and 'Any Other'. The 'Group Members' section contains an empty list box. Between these two sections are two buttons: 'Add >' and '< Remove'. At the bottom right of the window are two buttons: 'Cancel' and 'Update'.

- (5) Click on a contact in the **Non group members** list that you wish to assign as a member of the group.

The Premier Team

Non group members

A N Other
Any Other

Group Members

Add >

< Remove

Cancel Update

Detailed description: This is a screenshot of a 'Group Membership' dialog box. It has a blue title bar with the text 'Group Membership'. Below the title bar, the text 'The Premier Team' is displayed. There are two main list boxes: 'Non group members' on the left and 'Group Members' on the right. In the 'Non group members' list, 'A N Other' is selected and highlighted in blue, with 'Any Other' listed below it. The 'Group Members' list is currently empty. Between the two lists are two buttons: 'Add >' and '< Remove'. At the bottom right of the dialog are two buttons: 'Cancel' and 'Update'.

Click the **Add** button.

The Premier Team

Non group members

Any Other

Group Members

A N Other

Add >

< Remove

Cancel Update

Detailed description: This is a second screenshot of the 'Group Membership' dialog box, showing the state after the 'Add' button was clicked. The 'Non group members' list now only contains 'Any Other'. The 'Group Members' list now contains 'A N Other'. The 'Add >' button is now disabled (greyed out), while the '< Remove' button remains active. The 'Cancel' and 'Update' buttons at the bottom right are still present.

- (6) Repeat the previous Step (5) as required.

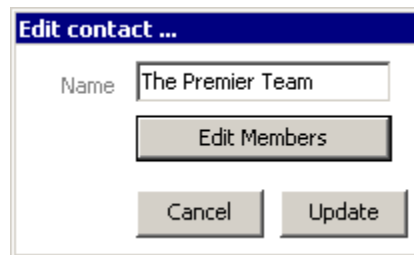
The screenshot shows a dialog box titled "Group Membership". Inside, there is a section "The Premier Team" with two sub-sections: "Non group members" and "Group Members". The "Non group members" list contains the text "Any Other". The "Group Members" list is empty. Between the two lists are two buttons: "Add >" and "< Remove". At the bottom right of the dialog are two buttons: "Cancel" and "Update".

The screenshot shows the same "Group Membership" dialog box, but now the "Group Members" list contains two entries: "A N Other" and "Any Other". The "Non group members" list remains empty. The "Add >" and "< Remove" buttons are still present. The "Cancel" and "Update" buttons are at the bottom right.

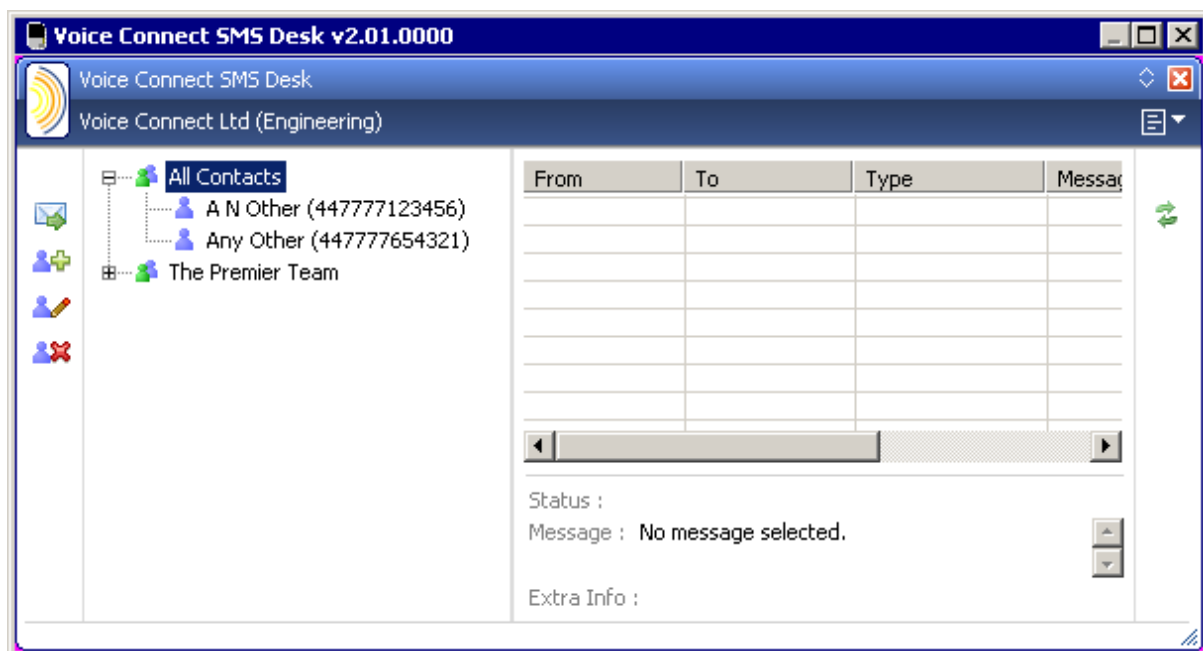
NOTE You can do variations of this procedure the above to add and remove members using the **Add** and **Remove** buttons.

- (9) Click the **Update** button.

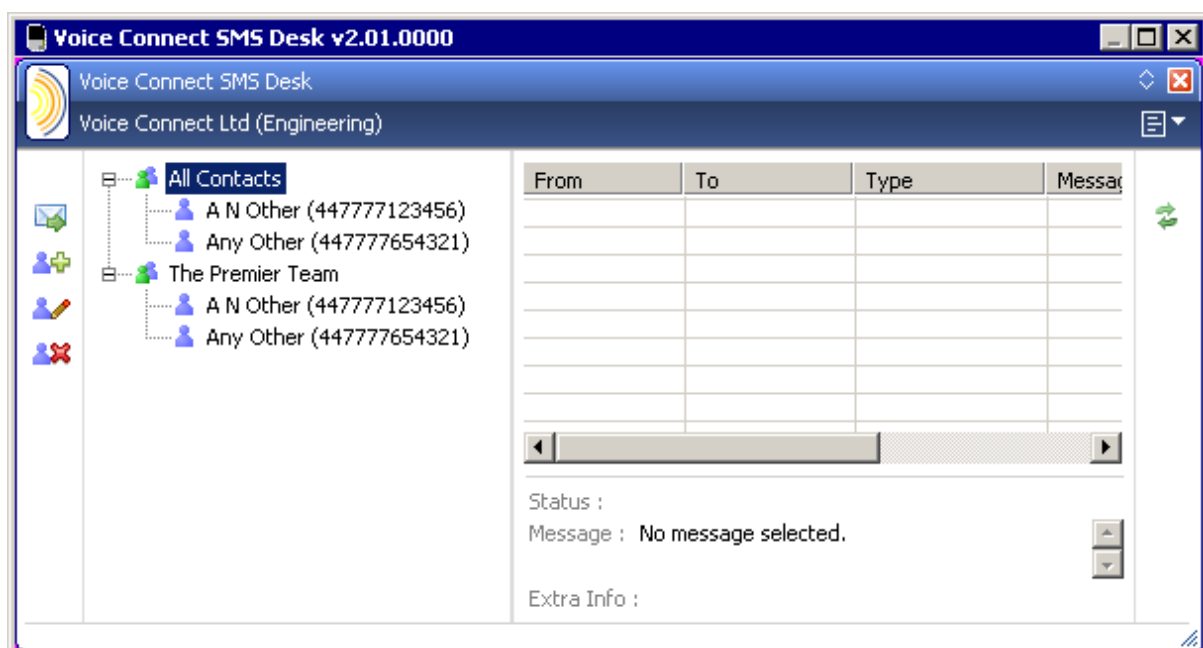
- (10) SMS desk closes the **Group Membership** window and make the following **Edit Contact** window the active window. Click the **Update** button.



- (10) SMS Desk adds the members to the group and displays a + sign against the group.



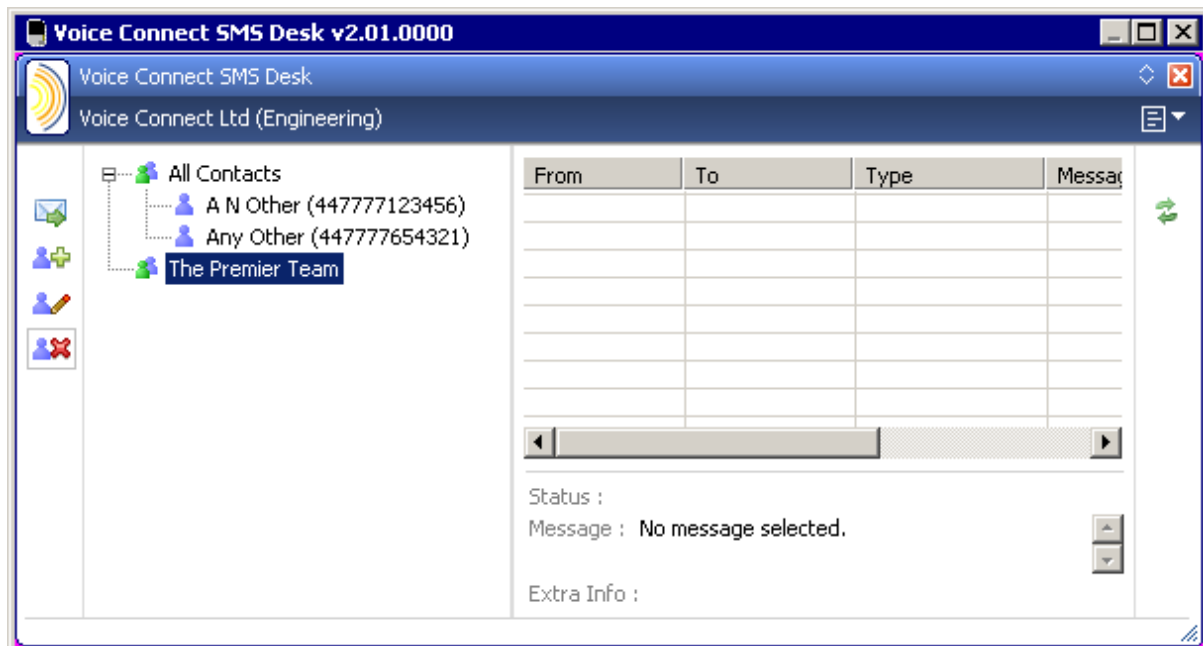
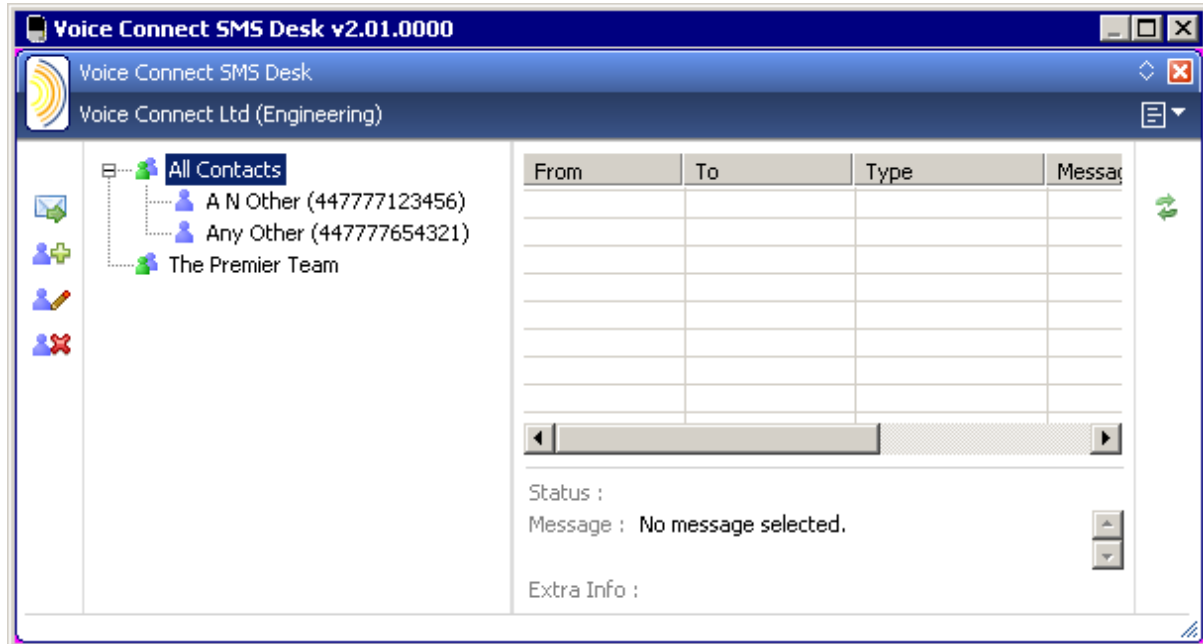
- (11) Click on the + sign. SMS Desk expands the group to show the members.



7.2.3 Delete a Group

Do the following procedure.

- (1) Click on the group that you want to delete, to select it.

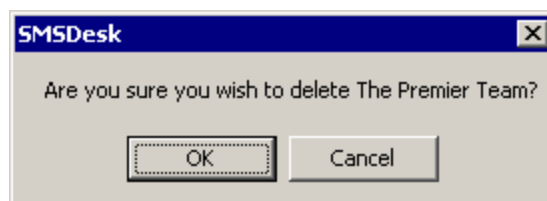


SMS Desk displays a grey rectangle around the DELETE CONTACT / GROUP icon, and a prompt, as shown below.

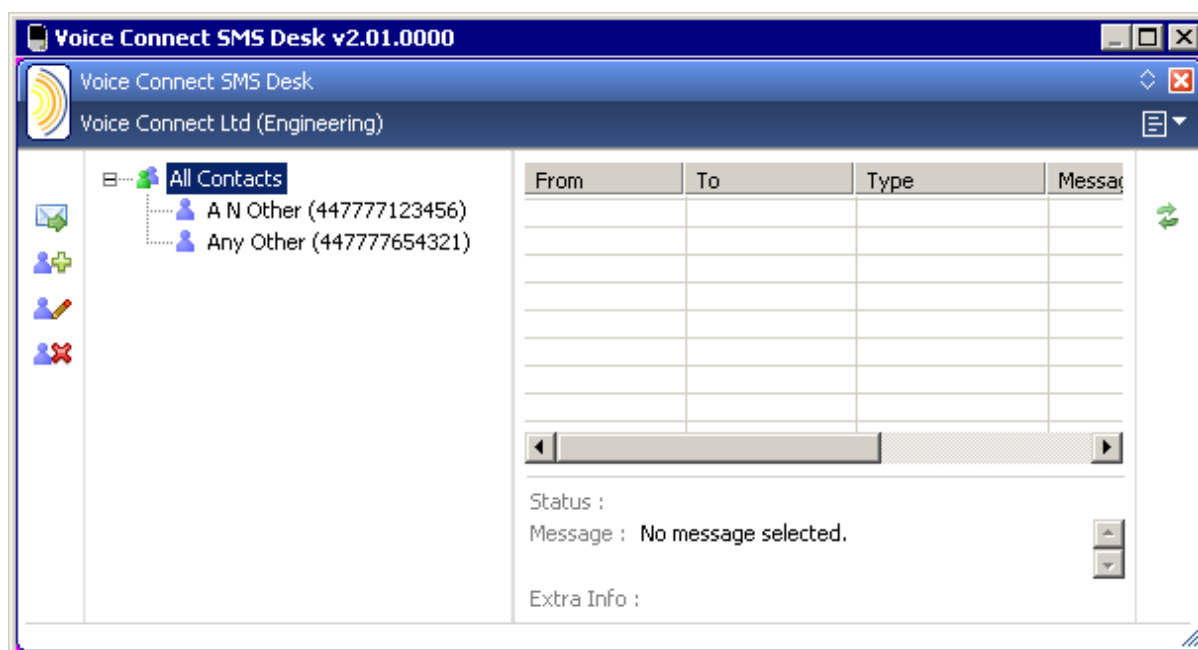


Delete the selected contact or group

- (2) Click the DELETE CONTACT / GROUP icon.
- (3) SMS Desk displays the following request for confirmation. Click the **OK** button.



- (4) SMS Desk deletes the group.



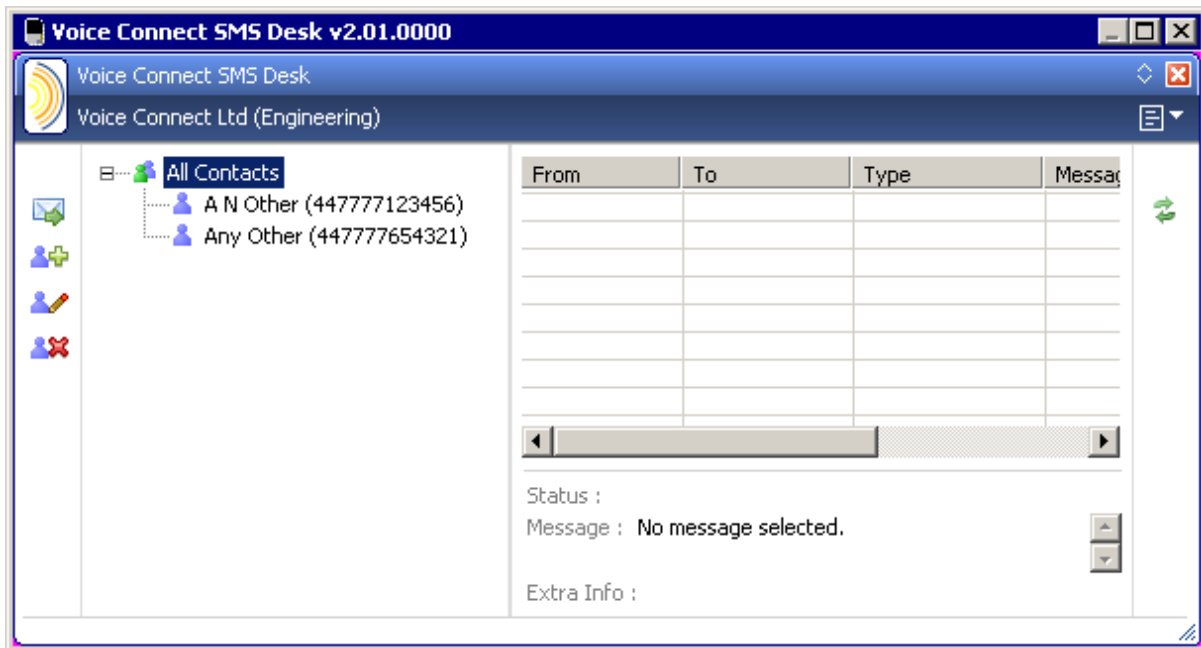
8 Messages

8.1 Send Messages

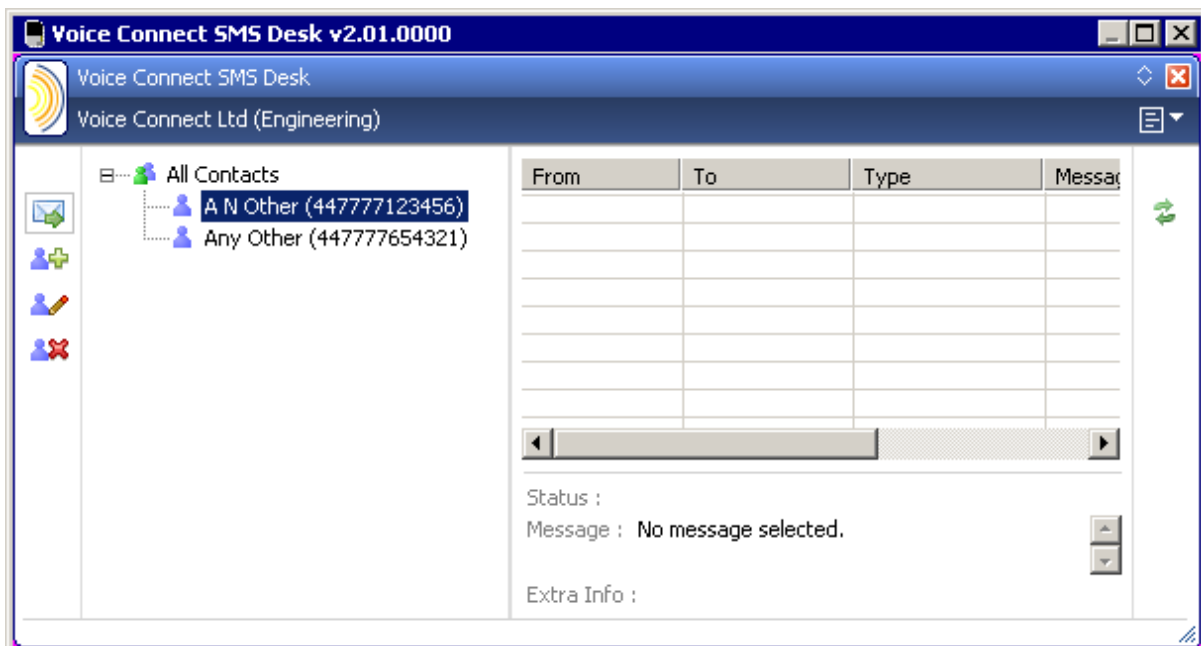
8.1.1 Send a Message to a Number in your Contacts

Do the following procedure.

- (1) Click on a contact (to whom you wish to send a message), to select it.



Move your mouse cursor over the SEND SMS icon.



SMS Desk displays a grey rectangle around the SEND SMS icon, and a prompt, as below.



Send an SMS message to the selected contact or group

- (2) Click the SEND SMS icon. Alternatively you can just double click the contact.
- (3) SMS Desk displays the following window, with the name of the contact in the **To** box.

Send an SMS

Branch: Eustace Peabody (447797805450) ▼

To: A N Other

160 (1)

Advanced >> Cancel Send >

- (4) You can repeat Steps (1) and (2) as many times as you like to add further contacts in the **To** box, to send the SMS text message to two or more recipients. [See also Section 8.1 (Page 38).]

Send an SMS

Branch: Eustace Peabody (447797805450) ▼

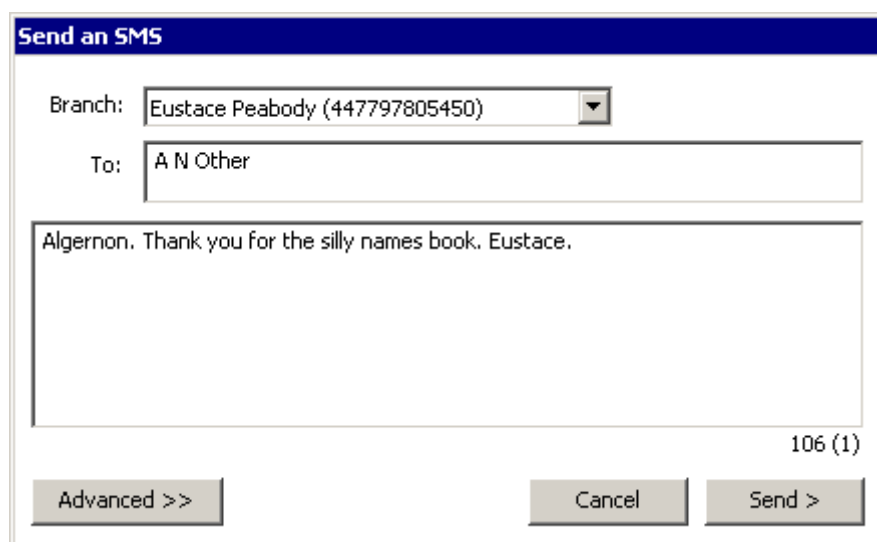
To: A N Other;Any Other

160 (1)

Advanced >> Cancel Send >

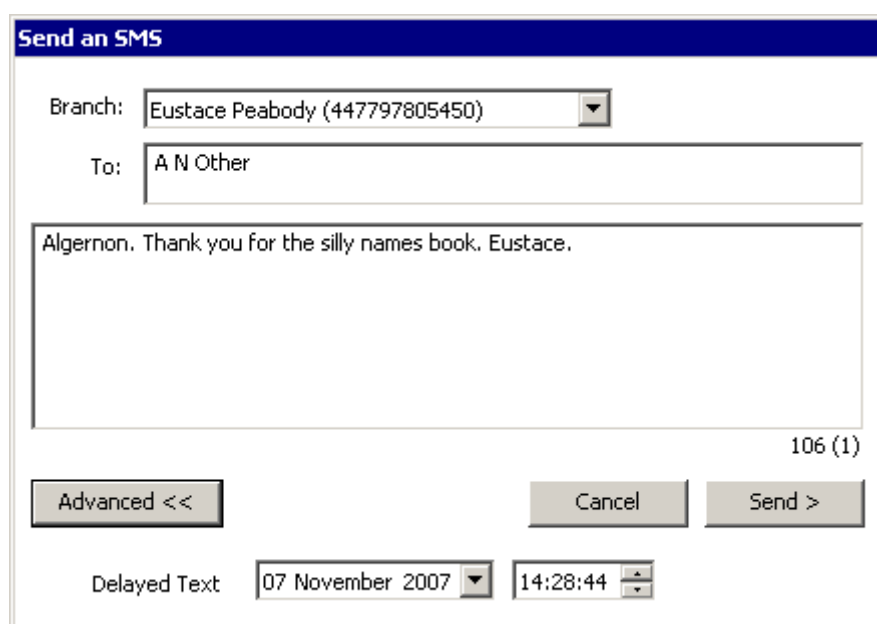
- (5) Key in the text of the message.

At the bottom left, above the **Send** button, is the remaining number of characters for the SMS text message.



The screenshot shows a dialog box titled "Send an SMS". It has a "Branch:" dropdown menu set to "Eustace Peabody (447797805450)". Below it is a "To:" text field containing "A N Other". A large text area contains the message "Algernon. Thank you for the silly names book. Eustace.". At the bottom right of the text area, it says "106 (1)". At the bottom of the dialog are three buttons: "Advanced >>", "Cancel", and "Send >".

- (6) If you want to specify a specific (future) time when SMS Desk sends the message, click the **Advanced >>** button.



This screenshot shows the same "Send an SMS" dialog box, but with the "Advanced <<" button visible at the bottom left instead of "Advanced >>". The "Delayed Text" section at the bottom is now active, showing a date dropdown set to "07 November 2007" and a time spinner set to "14:28:44". The other elements (Branch, To, message text, character count, and Send/Cancel buttons) remain the same.

To specify the date, click on the pull down menu button at the right of the date.
SMS Desk displays a (month to a view) calendar that enables you to select the year, month and date.

Send an SMS

Branch:

To:

Algernon. Thank you for the silly names book. Eustace.

106 (1)

Advanced << Cancel Send >

Delayed Text

November 2007

Mon	Tue	Wed	Thu	Fri	Sat	Sun
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
3	4	5	6	7	8	9

Today: 07/11/2007

To specify the time, click on the hours, minutes or seconds. The digits turn blue. Then click on the up or down arrows at the right to change the highlighted part of the time.

Send an SMS

Branch:

To:

Algernon. Thank you for the silly names book. Eustace.

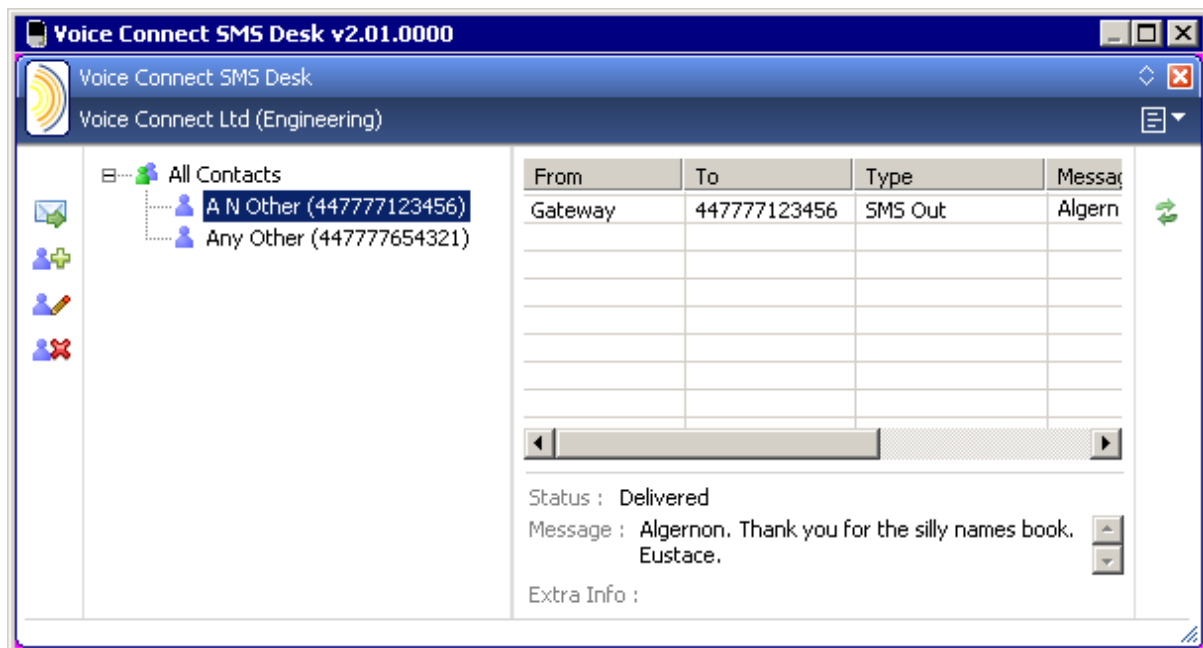
106 (1)

Advanced << Cancel Send >

Delayed Text

(7) Click the **Send** button.

- (8) SMS Desk records the details of the sent message.

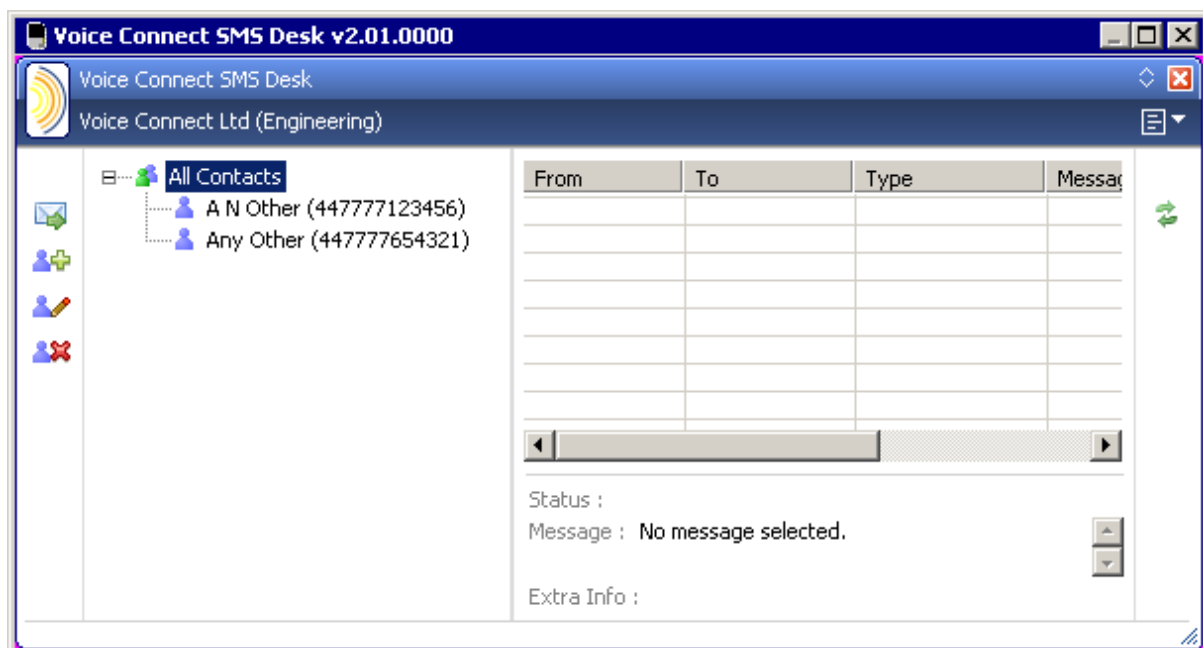


- NOTES**
- (1) There may be a delay after you send a message, before SMS Desk displays the details of the message.
 - (2) SMS Desk records the message was delivered or if it failed.

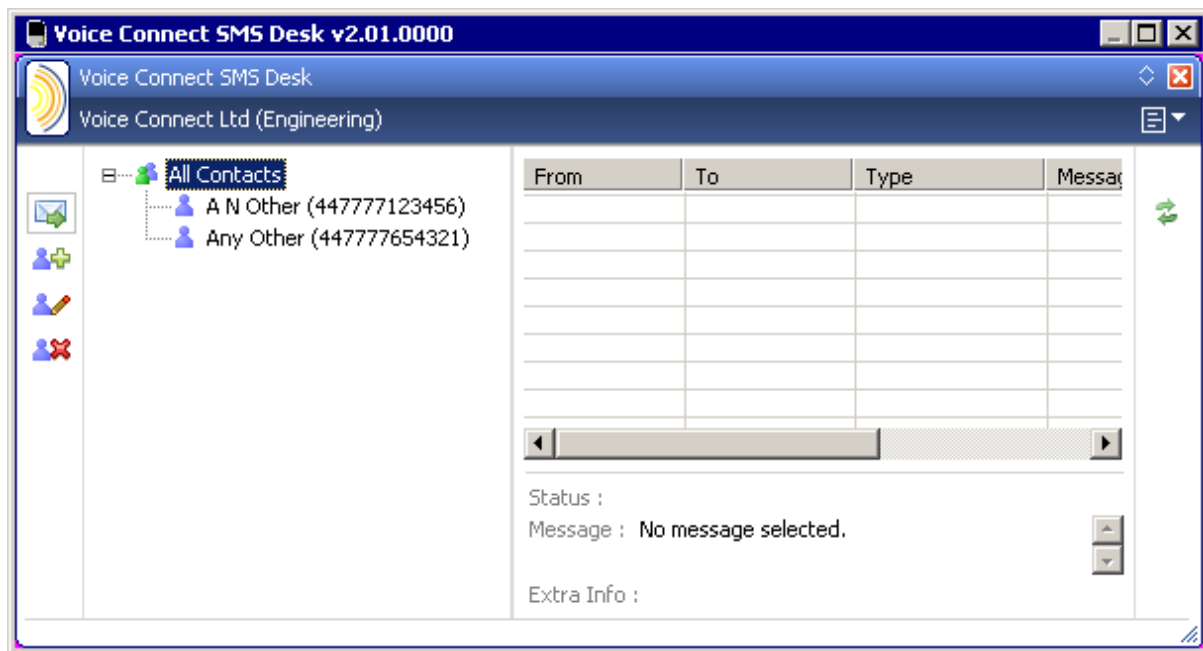
8.1.2 Send a Message to All Contacts

Do the following procedure.

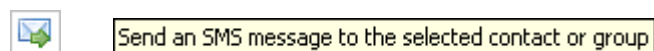
- (1) Click on **All Contacts**, to select it.



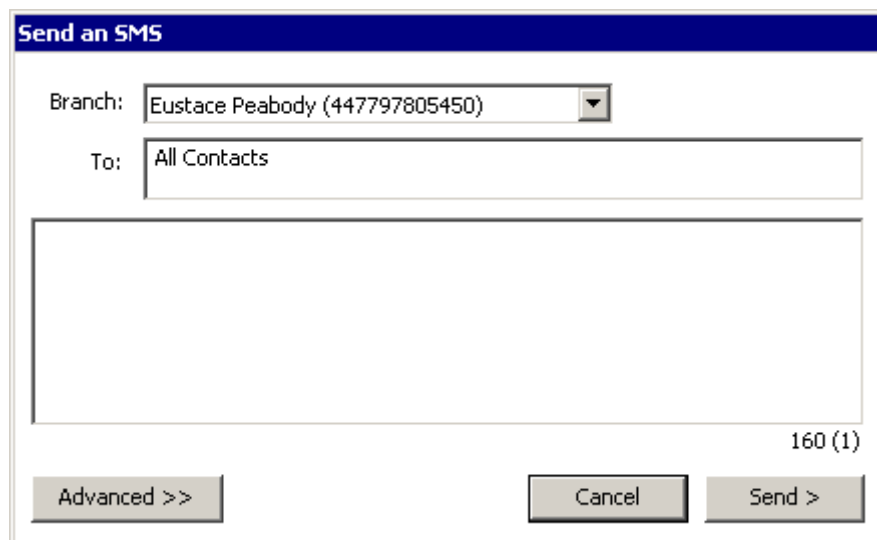
Move your mouse cursor over the SEND SMS icon.



SMS Desk displays a grey rectangle around the SEND SMS icon, and a prompt, as below.



- (2) Click the SEND SMS icon.
- (3) SMS Desk displays the following window, with the name of the contact in the **To** box.

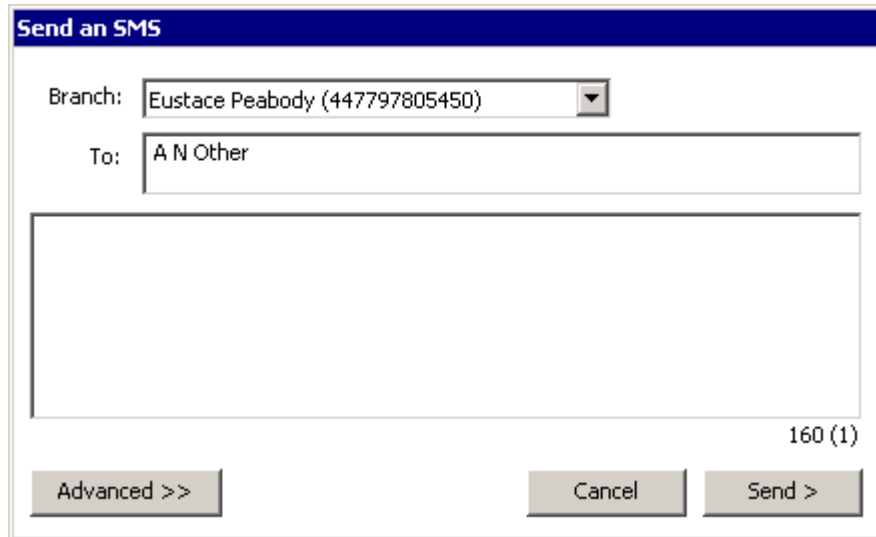


- (4) Proceed from Section 8.1.1 (Page 38), Step (5).

8.1.3 Send a Message to One or More Numbers NOT in your Contacts

You can send a message to one number that is not in list of contacts. Do the following procedure.

- (1) Initiate a message, as Section 8.1.1 (Page 38) describes, to display the **Send an SMS** window.



Send an SMS

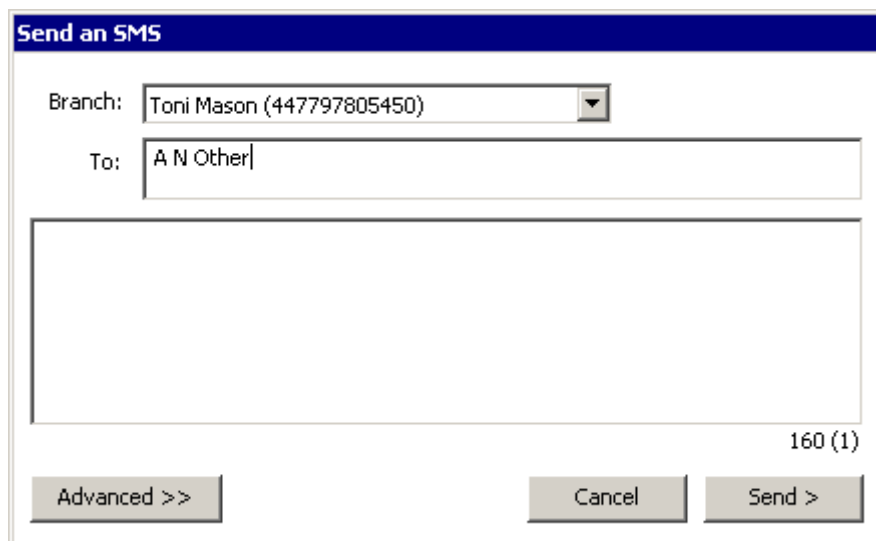
Branch: Eustace Peabody (447797805450) ▼

To: A N Other

160 (1)

Advanced >> Cancel Send >

- (2) The cursor should be in the **To:** box. Click in it if it is not.



Send an SMS

Branch: Toni Mason (447797805450) ▼

To: A N Other|

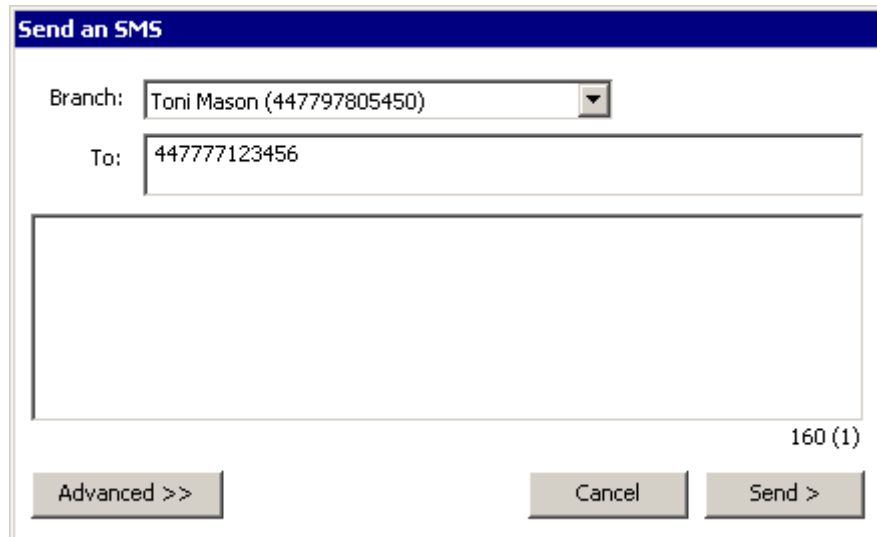
160 (1)

Advanced >> Cancel Send >

If you do NOT want to send the message to the contact in the **To:** box, use the backspace key to delete it.

- (3) Key in the number in the **To;** box.

NOTE You can key in the number in national format, starting with ZERO, e.g. **07777123456** or in international format starting with the international code (44 for the UK), e.g. **447777123456**.



Send an SMS

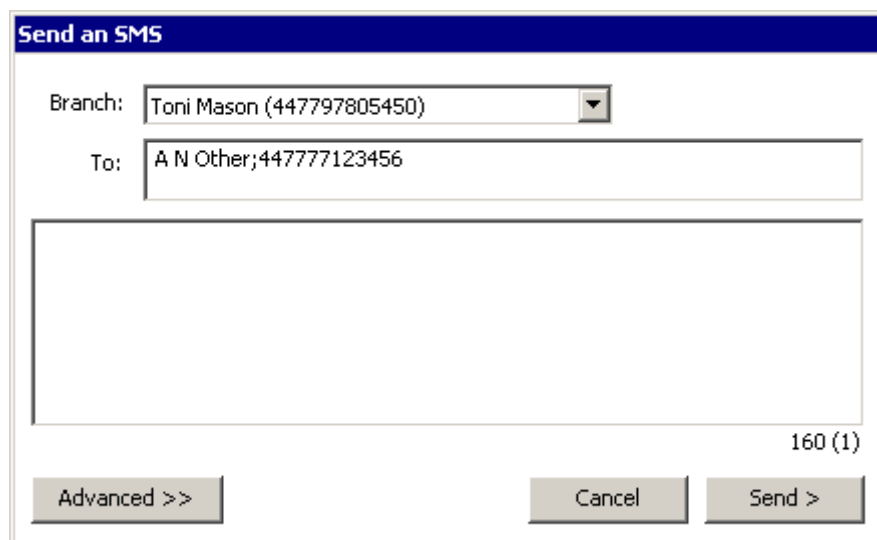
Branch: Toni Mason (447797805450)

To: 447777123456

160 (1)

Advanced >> Cancel Send >

If you want to add the number to an existing contact in the **To;** box, first key in a semi-colon and then the number.



Send an SMS

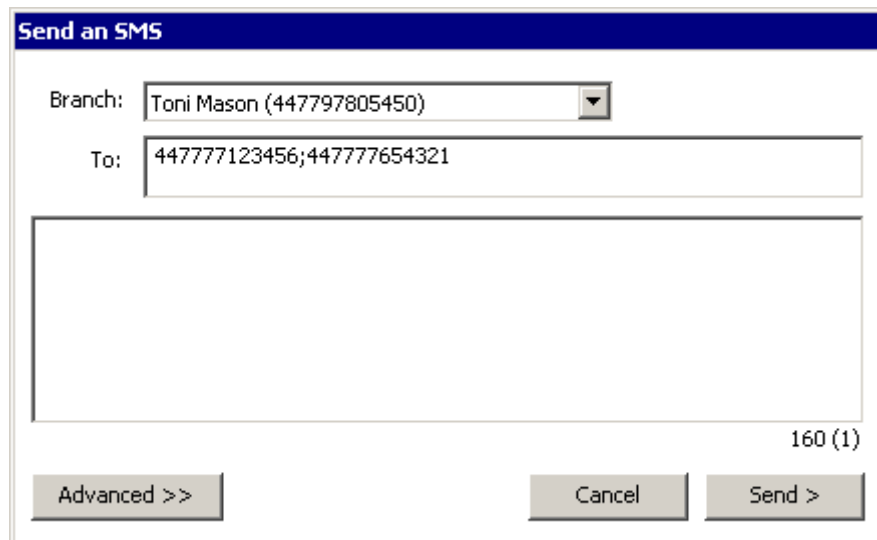
Branch: Toni Mason (447797805450)

To: A N Other;447777123456

160 (1)

Advanced >> Cancel Send >

- (4) To send a message to two or more numbers NOT in your contacts, add a semi-colon to the end of the list and then the next number.



Send an SMS

Branch: Toni Mason (447797805450)

To: 447777123456;447777654321

160 (1)

Advanced >> Cancel Send >

- (5) Proceed from Section 8.1.1 (Page 38), Step (5).

8.2 Receive Messages

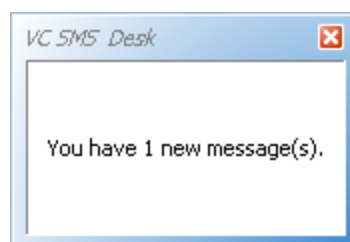
When you subscribe to SMS Desk you will receive an **Account Number** and **Verification Code**, which you enter as Section 4 (Page 3) describes.

You may also receive a (mobile) telephone number, which begins with **07**, to which people can send SMS text messages that SMS Desk receives.

NOTE SMS Desk displays this number in the **Branch** box at the top of the **Send an SMS** window when you send a message.

8.2.1 Notification of Received Messages

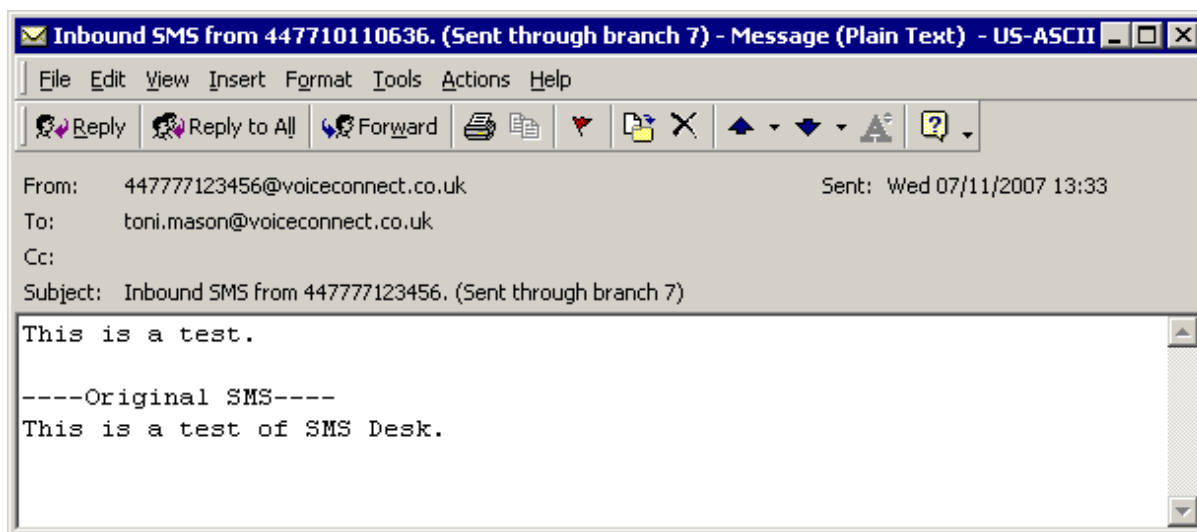
When SMS Desk receives a SMS text message, it may display the following notification. Click on the **X** at the top right to close the window.



NOTE See Section 6.3.3 (Page 20).

8.2.2 Receive Messages as Emails

Your SMS Desk account may also be configured with your email address, so that you also receive SMS text messages as emails.



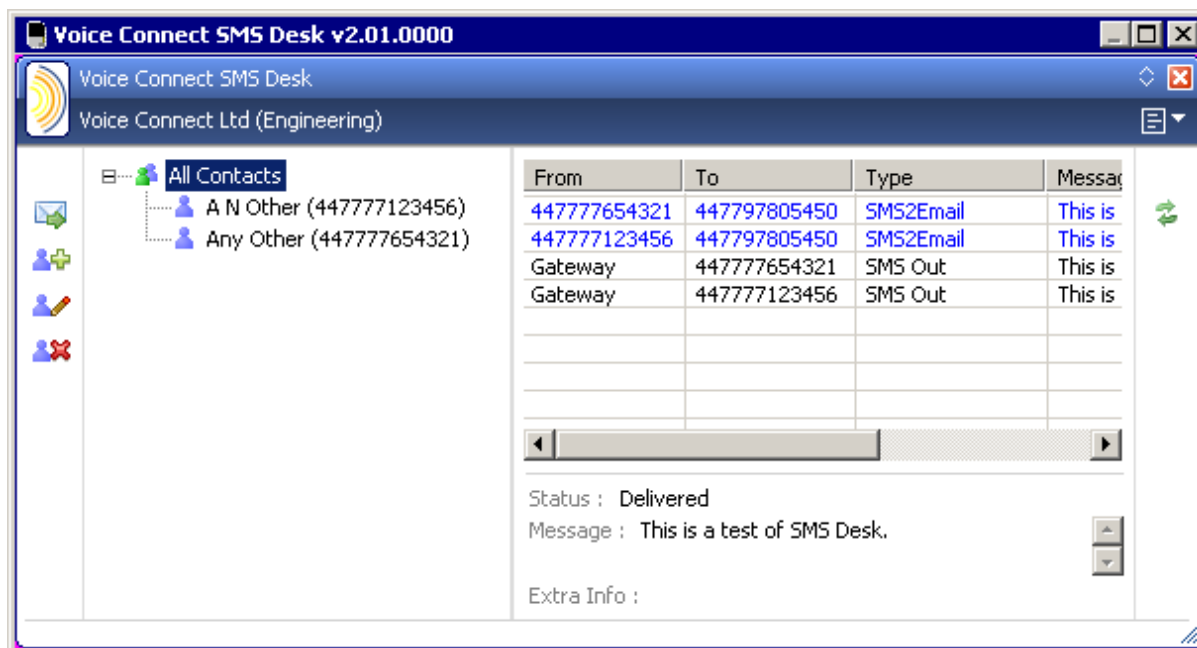
8.3 Record of Sent and Received Messages

- (1) When you send or receive a message, SMS Desk keeps a record of it for two days.

Sent Messages are displayed in Black text.

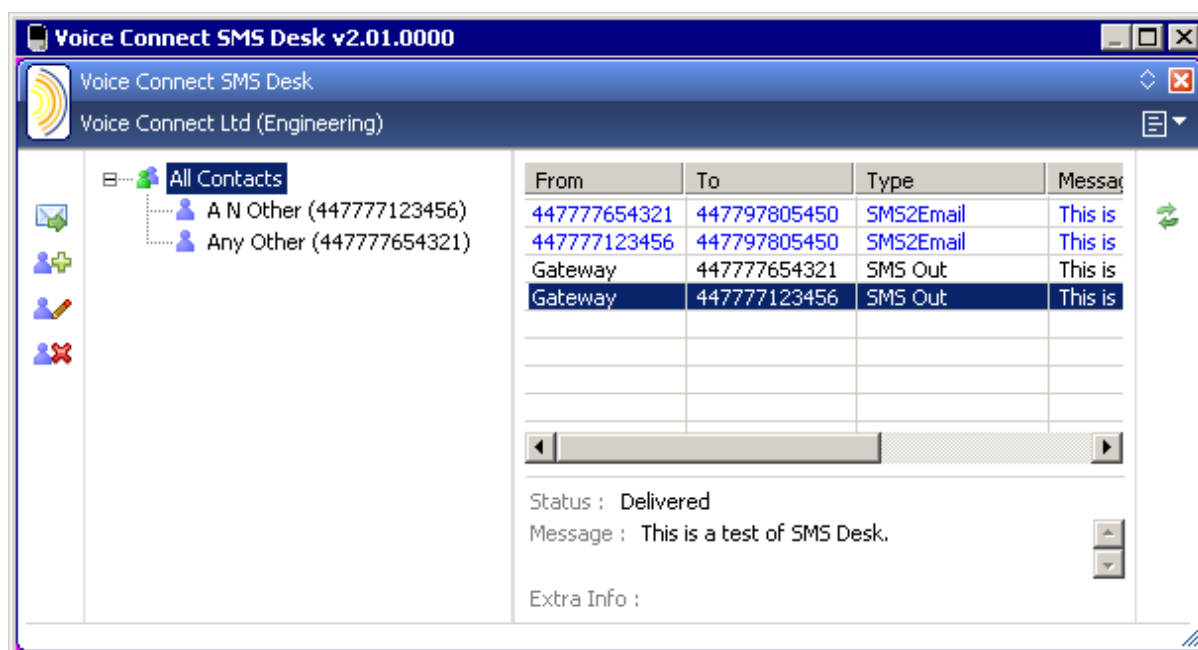
Received messages are displayed in Blue text.

Below the list of messages is a preview pane. If no message is selected this previews the earliest message, which is physically at the bottom of the list.



NOTE You can log into your SMS Gateway account on www.vcsms.co.uk to see details of sent and received messages over the previous six months.

- (2) Click on a sent message to select it and preview it.



- (3) Click on a received message to select it and preview it.

